CONSCIOUSNESS ANALYSIS ON SAFETY CULTURE IMPROVEMENT IN RADIATION FACILITIES IN JAPAN

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Research Purpose

- 1. To survey the latest status of consciousness on Radiation Safety Culture (RSC) improvement in Japanese radiation facilities
- 2. To discuss effective **countermeasures** for radiation facilities in the Japanese **Education** and Research sector (ER sector).

	Step Purpose	Questionnaire Respondent	Target Facility
STEP1	• To clarify the keywords which Japanese RSMs image on RSC	Radiation Safety	All sectors
STEP2	• To clarify the characteristics and issues for RSC improvement of higher ER sector under comparison with the other sectors	Manager (RSM) N=20	Higher ER sector
STEP3	• To clarify effective countermeasures to fostering RSC for Japanese radiation facilities (to compare with those of other countries in the future)	RSM & Radiation worker N=334	Higher ER sector

Step1. Free-description-type Questionnaire

♦Respondent: RSM (N=20)

Hospital (4), Irradiation Facility (3) University (4) people, Laboratory (4) Pharmaceutical Company (5)

♦ Text Mining Analysis

Co-Occurrence Network Analysis

Which words are frequent and important?

◆Contents of Free description type questionnaire

Question 1: What is your <u>current situation</u> evaluated from a critical viewpoint?

Question 2: How can we <u>correctly recognize</u> the current situation?

Question 3: What should be done for <u>further progress</u>?

Concerning Basic 4 Key Sentences * Based on Nuclear Safety White Paper (2006) of Japan

- 1. An organizational culture has been formed in which the front-line personnel can work with **pride** and **responsibility**
- 2. It is recognized that the commitment of top management of each business is absolutely necessary
- 3. **Honest and frank "dialogue"** aiming for communication between different organizations or groups such as veteran and young managers, including management and top management, are important
- 4. In order to prevent the deterioration of safety culture, it is important that the organization and the individuals belonging to the organization hold "a posture constantly asking questions"



Top

組織

安全



Step1. Keywords from Nuclear Safety White Paper

Kevwords

Question 1. current situation		
High central words: Top, Management		
Keyword	Centrality Values	
Тор	1.00	
Management	0.98	

Question 2. correct recognition

High central words: Education, Training

Centrality Values

1.00

0.95

Keyword

Education

Training

	Values
pride	0.24
responsibility	0.24
asking questions	0.00
posture	0.00
dialogue	0.20
top	0.98
top management	0.98 1.00
management commitment	1.00
management	1.00 0.59

Centrality

Conclusion of Step1

- ◆ RSMs consider that "education" and "training" would be keywords to recognize the current situation correctly.
- ♠ RSMs do not have their strong consciousness on the following keywords of "pride", "responsibility", "asking question", "posture", "dialogue".

Ougstion 2	further progress

High central words: Prevention, Regulation

Keyword	Centrality Values	
Prevention	1.00	
Regulation	0.95	

Step2 Purpose

To clarify the **characteristics and issues** for RSC improvement of **higher ER** (Education and research) **sector** under comparison with the other sectors



Free-description-type questionnaire

Step2. Review and comparison the characteristics in Higher ER sectors

Facility

Targeting higher ER sectors (laboratory and university) in 5 sectors

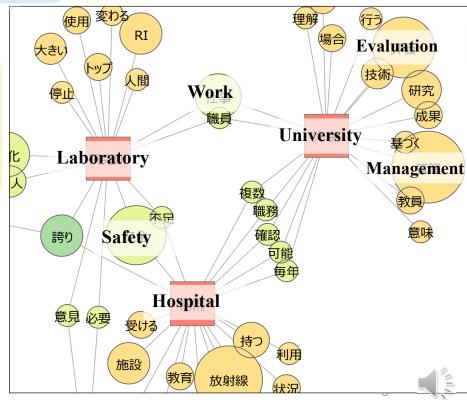




Education and Research sector

Review and comparison of characteristics and trends of 5 sectors to concretely characterize higher ER sectors

◆ Text Mining Analysis **Co-Occurrence Network Analysis** with facility information Which words are frequent and important?



Co-Occurrence Network Analysis with facility information

Free-description-type questionnaire Step2. Conclusion Characteristics of higher ER sector

Sector	Characteristics	Reason for characteristics
University Hospital	Tend to hope a new system about evaluation method and professional team on activities for management and education	Representative example of RSM opinion ①We would not be respected and evaluated even if we work on safety management. ②We cannot work on safety management fully because we are also involved in other heavy tasks.
Irradiation Facility Pharmaceutical Company	Tend to maintain and improve current system	Representative examples of RSM opinion ①We need to revise the local safety rule of our facility to include aspects on the radiation security. ②Dissemination of RSM activities is needed because those might not be known to other members.
Laboratory	Tend to show their own strategy depending on their status	• RSMs show variety on their answer because each laboratory owns different characteristic.

Ranking Questionnaire and Interview survey Step3. Effective Countermeasures in Higher ER sectors

Purpose

To clarify **effective countermeasures** to fostering RSC for **Japanese** radiation facilities (to compare with those of other countries in the future)

◆Main survey : Ranking Questionnaire

X based on IRPA TG for RS Culture in HERT

• Target

RSM & Radiation worker (N=334)

- *Participant of The Second Joint JRSM-JHPS annual meeting
- *Administrators and users of radiation facility in The University of Tokyo

◆Complement survey : Interview

- To understand background and reason of the results of the ranking survey
- Target RSM of UTokyo (N=18) 90min per a respondent

IRPA

Task Group
on Radiation Protection Safety Culture
In The Higher Education,
Research and Teaching (HERT) Sector
http://www.irpa.net/page.asp?id=54693

Objective

To support and encourage the awareness and development of a strong radiation protection safety culture in the Higher Education, Research and Teaching (HERT) sector. The Task Group will build on the foundation set out in IRPA's "Guiding principles for Establishing a Radiation Protection Culture"; and will draw from the experience of IRPA's collaboration with IOMP and WHO to produce guidance in the HERT sector. The TG will aim to produce guidance and "tools" for radiation protection practitioners to improve the radiation protection safety culture in the HERT sector, and in so doing influence how the students of today foster the same approach in their future careers as the scientists and engineers of tomorrow.

Ranking Questionnaire and Interview survey Step3. Contents of Selective questionnaire

♦ 10 points proposed IRPA Task Group for RS culture in HERT

- (1) Engagement of **Management**
- (2) Appropriate **Training**
- (3) Regular audit/inspection of radiation safety procedures/practices
- (4) Appropriate **management** of radioactive materials and radiation generating equipment
- (5) Appropriate appointment & use of Recognised Experts & Officers
- (6) Management of **staff doses**
- (7) Appropriate **Incident** handling
- (8) Effective Communication
- (9) **Resources**
- (10) Professional Societies

Based on 10 points constituted good approaches about safety culture in The Higher ER sector

> Main question

What constitutes a good approach to Radiation Safety Culture in Higher Education and Research sectors of your country?

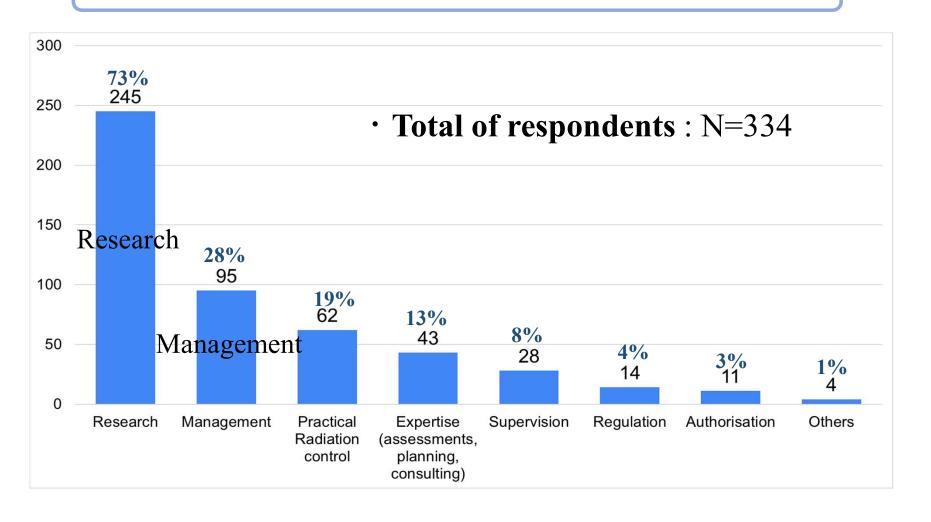
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(Please give a ranking from 0 (non) to 11 (highest))

Ranking Questionnaire Step3. Respondent Distribution

Question

Your work on Radiation Safety Culture is related to:





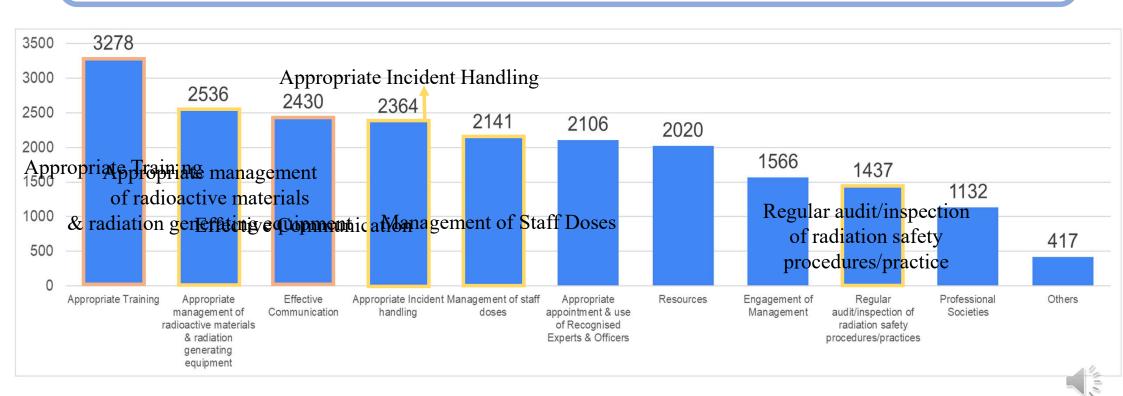
Ranking Questionnaire

Step3. Result Good approach to Radiation Safety Culture

Question

In your opinion, what constitutes a good approach to Radiation Safety Culture in Higher Education and Research sectors of your country?

(Please give a ranking from 0 (non) to 11 (highest))



Ranking Questionnaire and Interview survey Step 3 Results and Discussion • Char

Step3. Results and Discussion: Characteristic items

Appropriate Training

> Reasons listed in the top

 The best opportunity for all workers to understand local rules and accident cases

> Problems and countermeasures

- Since it is held every year repeatedly, interest of radiation workers tends to reduce. Training materials and items should be reevaluated.
- Training curriculum, tools, and methods according to the level of knowledge and skills of trainee are effective.

Effective Communication

> Reasons listed in the top

• We cannot timely and adequately deal with troubles and accidents without daily effective communication.

> Problems and countermeasures

- Communication among all workers is difficult in large-scale facilities. therefore regular staff meeting is important.
- We cannot explain what is "effective" communication. Standard evaluation index is needed.



Ranking Questionnaire and Interview survey Step3. Results and Discussion: Characteristic items

- ①Appropriate management of radioactive materials and radiation generating equipment
 - ②Appropriate Incident handling
 - 3 Management of staff doses
 - 4 Regular audit/inspection of radiation safety procedures/practices

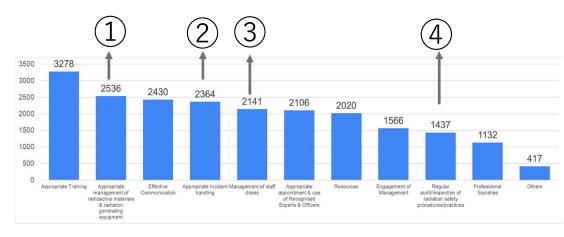
Opposed opinions of UTokyo RSMs

Effective or not so for improve of RSC

All UTokyo RSMs think these items are **basic keys** for improvement of RSC. However these are **too natural** and **usual**. Some RSMs answered that these were not effective comparing the other items

These 3 items rank in the top 5

In research sector, the way to use radioactive materials or irradiators could be often changed. Therefore most of UTokyo RSMs tend to think that these are effective.





Conclusion

Purpose

- 1. To survey the latest status of consciousness on Radiation Safety Culture improvement in Japanese radiation facilities
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Step1

- ◆ RSMs consider that "education" and "training" would be keywords to recognize the current situation correctly.
- ◆ RSMs do not have their strong consciousness on the following keywords of "pride", "responsibility", "asking question", "posture", "dialogue".

Step2

- ◆ University/Hospital

 Tend to hope a new system about evaluation method and professional team on activities for management and education
- **♦** Laboratory

Tend to show their own strategy depending on their status

Step3

- ◆ Appropriate Training
 The best opportunity for all workers to understand local rules and accident cases
- **♦** Effective Communication

We cannot timely and adequately deal with troubles and accidents without daily effective communication

- **♦** Appropriate Incident handling
- Appropriate management of radioactive materials and radiation generating equipment
- **♦** Management of staff doses
- Regular audit/inspection of radiation safety procedures/practices

★Future Plan

- Comparing the results of these analyses with those from overseas to characterize the differences in thinking between Japan and other countries.
- Sharing issues and effective methods will lead to the total improvement of RSC in the world.

Opposed opinions of UTokyo RSMs Effective or not so for improve of RSC