The Nuclear Regulatory Authority’s experience in stakeholder engagement

FACULTIES OF THE REGULATORY BODY

- Issue of regulatory standards
- Grant the corresponding licenses to nuclear installations and personnel
- Submit requirements to the Responsible Organizations
- Carry out inspections and audits to verify compliance with licenses and authorizations issued
- Perform studies and evaluations
- Apply sanctions in the case of non-compliance with any obligation by the license holder
- Approve emergency plans and procedures

ACCESS TO PUBLIC INFORMATION:

1172/2003 Executive decree
Permit and promote an effective citizen participation
Increase transparency of Government actions
Improve the quality of life of the public

Information:
Complete - Adequate - Timely - Truthful

Information has to guarantee:
EQUALITY • PUBLICITY • SWIFTNESS • COST - FREE

INTERNET REQUESTED BY TYPE OF MEDIA

- Statistics 55%
- Radio 20%
- TV 20%
- Internet 5%

STRATEGIC COMMUNICATION PLAN

- ARN Institutional Communication Division
- General Public Strategic Communication Plan

Objectives:
- Work on the risk perception
- Develop a sectorized policy
- Manage conflict resolution
- Strengthen communications

FUKUSHIMA IMPACT

- Reinforcement of ARN’s methodology and tools for internal and external communication

ACTIONS

- Information on radiological and nuclear developments
- Communication with governmental agencies
- Elaboration of technical reports
- Media monitoring

COMMUNICATION CHANNELS

- Institutional website and mail
- Internal communication
- Interviews - mass media
- Relations with the society

CONCLUSIONS

- New challenges
- Better interaction with the public
- Improvement of internal communication

www.arn.gob.ar

Autoridad Regulatoria Nuclear
Presidencia de la Nación Argentina