#### IRPA13

# Stakeholder Engagement: The UK Experience

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# International Background

- IRPA11 Madrid 2004: issue to be addressed
- French, Spanish and UK IRPA Associate Societies collaborated - Workshops in:
  - Salamanca (2005), Montbeliard (2006) and Oxford (2007),
  - plus dialogue with IRPA and support from many countries.
- Draft to IRPA, revisions by Executive Council
- IRPA12 Buenos Aires 2008 formally adopted

### The Challenge

IRPA Guiding Principles for Radiation Protection Professionals on Stakeholder Engagement.

- Associate Societies challenged to:
  - Promote adoption
  - "Road test" leading to embedding the practice
- Feed back at IRPA13
- SRP commended as "a useful framework to aid these activities" and commissioned this review

### Context of UK Development

- Not mandatory requirements
- Each country / organisation developing within
  - Profile and history of RP uses
  - Sector of use
  - Social context of transparency, fairness and sustainability
- Strong academic base RP is not in isolation!

#### **Political Context**

- Reverse decline in public connecting with Government: turn out at elections.
- Getting buy-in to increasingly complex public policies
- Sustainability of decisions involving difficult tradeoffs

Rapid growth in scope of stakeholder engagement by Government

## Legal / Constitutional

- Extent of Planning Inquiries
- Extent of Public Inquiries
  - Following accidents or policy failure
- Legislation
  - Freedom of Information Act 2004
  - Human Rights legislation
  - Arhuus Convention etc.
  - Impact of judicial reviews

Rise in Public expectations on the scope and scale of information available and involvement

# Awareness & Technology Advancements

- Less deferential to specialists: more challenging
- More environmentally aware
- Impact of the internet and social networking
  - Accessibility of information
  - Networking to produce cohesive action

Governments, Agencies and organisations increasingly geared to transacting affairs electronically

# Case Studies

## BNFL Stakeholder Dialogue

- 1980s/1990s image, perceptions and acceptability
- 1998 started 8y project on Stakeholder Dialogue
  - Working through a facilitator with
  - Local communities, unions, regulators, government and several NGOs



- Framework for dialogue: started with small Working groups
- Priorities agreed: start with the simpler issues to build trust

#### Some Outcomes

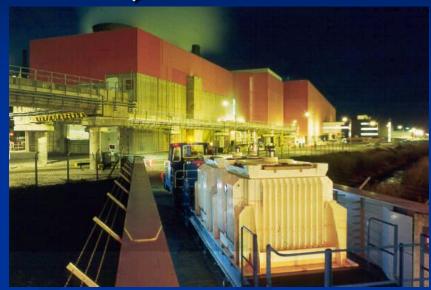
- Value of the process, facilitator and clarity on decision making
- Many areas of agreement; but acceptable to disagree if reasons identified – Value sets
- Keep parent organisations in the loop
- Demonstrate benefits but keep realistic level of expectations
- Greater mutual respect
- Joint presentations to Ministers

# West Cumbria Site Stakeholders Group (WCSSG)

- Sellafield, Windscale, Calder Hall & LLWR
- Long history focused on Local Communities



- On-Site Emergency Plan and Exercises
- Cumbria CC Off Site plan and exercises
- Off- site Multi-Agency Exercises
- Arrangements to warn and Inform the public



### Nuclear Sites Stakeholder Groups

- Equivalents to WCSSG at all Nuclear sites
- Quarterly meetings hosted by Licensee: open to all
- Office for Nuclear Regulation (ONR) produces report for these, presented by Site Inspector.
  - Availble on website
- ONR also involved in Stakeholder Engagement
  - Locally and national level, involvement with NGOs
  - National Forum for Stakeholder Group Chairs
- Nuclear Decommissioning Authority (NDA)
  - Senior post dedicated to Stakeholder Engagement
  - Runs annual Stakeholder Events



# Committee on Radioactive Waste Management (CoRWM)

- Established 2003 to provide independent scrutiny and advice to Government
- "...will undertake its work in an open and consultative manner. It will engage with Stakeholders and it will publish advice (and underpinning evidence) in a way that is meaningful to the non-expert"
- Similar processes to BNFL example

#### **CoRWM**

#### **Process included**

- Discussion groups
- Citizens Panels
- Schools project
- Discussion guide (self-selectors)
- National Stakeholder forum
- Nuclear site Round Tables
- Open and bilateral meeting with stakeholder organisations
- Consultation Documents



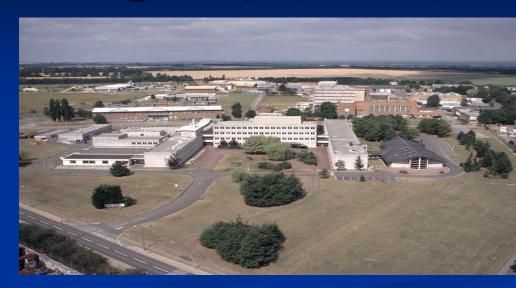
More than 5000 people took part
Recommendations of report accepted by Government

# Health Protection Agency (HPA)

HPA Chilton (formerly NRPB)

Centre for Radiation, Chemical and Environmental Hazards (CRCE)

HPA covers infectious diseases, dangerous pathogens, chemicals and radiation



- Typical of Government organisations
- Range of publications from highly technical documents through public information to policy and advisory documents
- Policy on Consultation: decision on need for, integral element
- Documents, responses and how dealt with on website

### Farming and Food Countermeasures

- UK Agriculture and Food Countermeasures Working Group (AFCWG)
- Early recognition of need to involve stakeholders in food production and distribution in developing acceptable countermeasure strategies.
- Extended through Europe in FARMING network

#### **UK Food Standards Agency (FSA)**

 Consultation process in progress on removing post-Chernobyl sheep controls



# Decommissioning of Particle Accelerator

- Large activated components left in situ at hospital and bricked-up –left for decades
- Many significant engineering problems to remove in limited space and keep hospital operational
- 30 contractors and many hospital stakeholders
- Project management, "co-operation at work" could have been an ALARA study.

#### New Nuclear Build

- Office for Nuclear Regulation (ONR) and Environment Agency (EA)
  - Covering design, site and organisation
  - Stakeholder engagement a major element
  - "presumption of openness"
  - Meetings, websites etc.
  - Demonstrating independence from policy makers and industry

## UK Engagement with Europe

- Recognised that cultural differences affect decision making
- NEA Villegen Workshop series 1998-2004
- Development of EC TRUSTNET programme
- Case studies helped develop thinking on methodology and framework to aid decision makers
- Framework established foundations for Guiding Principles

# Links with ALARA and RP Safety Culture

- Stakeholder Engagement a way of taking "social factors into account", as required within ALARA
- Tendency to focus on high profile issues, but Stakeholder Engagement also a feature of good management at the operational level
- "ALARA Culture" and "ALARA commitment" has been well developed.
- Easy to recognise approaches to implementing ALARA and Stakeholder Engagement within the developing IRPA draft principles on RP Safety Culture.

#### **UK Emergency Framework**

#### **Preparedness**

Response

- Civil Contingencies
   Act, 2004
- Regional and Local Resilience Fora
- Category 1 & 2 \_\_\_\_
   Responders
- Exercise programmes



# Response to Polonium Poisoning

- The exposed, those affected or concerned, and the public are Stakeholders. As are the responders.
- Significant effort required to address this and maintain trust.





#### Conclusions

- Stakeholder engagement in the UK is well established in larger organisations, particularly in the nuclear sector or ones associated with Government.
- Room to improve by learning from experience, particularly in smaller organisations
- More work needed on integrating principles at the working level
- Vigilance needed to ensure recession does not lead to false economies in Stakeholder Engagement