

*celebrating*  
**50**  
*years*



Bid to host the  
**14<sup>th</sup> International Congress of the  
International Radiation Protection  
Association (IRPA), 9-13 May 2016  
Cape Town, South Africa**



9 - 13 May 2016  
PRACTICING RADIATION PROTECTION  
sharing the experience | new challenges

SARPA



**CAPE TOWN  
& Western Cape**

[www.tourismcapetown.co.za](http://www.tourismcapetown.co.za)

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endorsements



**REFERENCE:** 3/3/3/10/6/1

**ENQUIRIES:** Annamarie Smit

Mr T Pather  
Chairperson  
IRPA 2016 Bid Committee  
P.O. Box 8458  
Centurion  
0046

Dear Mr Pather

**BID TO HOST THE 14<sup>TH</sup> INTERNATIONAL CONGRESS OF THE INTERNATIONAL RADIATION PROTECTION ASSOCIATION (IRPA) 2016**

It gives me great pleasure to communicate to you my department's enthusiasm and support of **14<sup>th</sup> International Congress of International Radiation Protection Association in 2016**.

Hosting the **14<sup>th</sup> International Congress of International Radiation Protection Association in 2016** in South Africa will boost Africa's participation, contribution and development in this very important scientific field.

Our province is home to many of Africa's leading companies, three premier universities and is a centre for scientific research and development. The destination offers a unique opportunity for professionals involved in the radiation protection field to experience first-hand the interface between advanced technologies as well as techniques and the needs of the developing world.

Cape Town and the Western Cape has earned a reputation as one of the world's most competitive destinations, with first-class infrastructure as well as a pool of seasoned and highly skilled professionals. The scenic splendour of the Cape Peninsula and the uniqueness of our diverse natural and social landscapes complete the package, making Cape Town and the Western Cape a most magnificent and hospitable destination.

Cape Town looks forward to welcoming delegates of the **International Radiation Protection Association** in 2016 and ensuring that the event is an unqualified success.

Yours faithfully

Alan Winde

Provincial Minister of Finance, Economic Development and Tourism

Date: 7/12/2011

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**energy**

Department:  
Energy  
REPUBLIC OF SOUTH AFRICA

DE 10

Mr. T Pather  
Chairperson-IRPA 14 Bid Committee  
SAPRA  
P O Box 8458  
CENTURION  
0046

Dear Mr. Pather

**RE: SOUTH AFRICAN BID TO HOST THE 14<sup>TH</sup> INTERNATIONAL CONFERENCE OF THE INTERNATIONAL RADIATION PROTECTION ASSOCIATION (IRPA)**


Your letter dated 18 November 2011 has reference.

This letter serves as a letter of support from our government to your bid to host the 14<sup>th</sup> International Conference of the International Radiation Protection Association (IRPA) during 2016.

The Department rallies behind the exchange of information on the radiation and protection issues, moreover the advancement of radiological protection.

We wish the IRPA 14 Bid Committee success in their endeavor to hosting the 14<sup>th</sup> IRPA.

Yours Sincerely,

  
D. KGOMO  
CHIEF DIRECTOR: NUCLEAR



5 Hollard Street  
Johannesburg 2001  
P.O. Box 61809  
Marshalltown 2107

## Environmental Adviser's Office

Tel: (011) 498-7100  
Fax: (011) 834-1884  
Internet: <http://www.bullion.org.za>

The Chairperson:

South African Radiation Protection Association (SARPA)

Attention: Gert Liebenberg

### CHAMBER OF MINES' SUPPORT IN SOUTH AFRICA HOSTING THE 14<sup>th</sup> INTERNATIONAL CONGRESS OF THE INTERNATIONAL RADIATION PROTECTION ASSOCIATION (IRPA)

The Chamber of Mines of South Africa is a voluntary membership, private sector employer organization which exists as the principal advocate of major policy positions endorsed by the mining employers. The Chamber is an association of mines operating and mining finance companies in many commodities including gold, coal, diamond, platinum, lead, iron ore, antimony, copper mining sectors etc. The Chamber primarily acts on behalf of its members in matters of collective interest to various organs of South African national, provincial and local governments and to other policy-making and opinion forming entities both within South Africa and abroad. The Chamber also works closely with the various employee organizations in formulating industry position where appropriate.

The Chamber has members in Gold and uranium mines and their operations are associated with various negative externalities such as environmental pollution and continuous gold and uranium production can lead to a wide variety of hazards including the generation of radioactive substances and radioactive waste. Therefore, the Chamber of Mines and its member's considers radiation protection as one of the mechanisms towards effective radiation management.

The Chamber and its members view the hosting of an event of this nature in our country as an opportunity not to be missed as it provides a good platform for experts, researchers and scientists from all over the world to share their experiences and best practices on radiation management issues. It is believed that hosting an event of this nature would provide an opportunity for our members to share experiences and to learn more about best practices on radiation protection practices. It is within this context that the Chamber, without any reservation supports SARPA ("Southern African Radiation Protection Association") to the bid to host the 14<sup>th</sup> International Congress of the IRPA ("International Radiation Protection Association") in Cape Town, South Africa over the period 9-13 May 2016.

EXECUTIVE COUNCIL OF THE CHAMBER: G Briggs, J Chawapiwa-Pama (Ms), I Cross (Ms), M Cutifani, E Dorward-King (Dr), I Farmer, M Fleischer, G Gomwe, C Griffith, MJ Houston, N Mbazima, X Mkhwanzi(Dr), N Nicolau, SA Nkosi, B Petersen, N Pienaar, A Pretorius, A.Sangqu, T Schutte, B Sibiyi, M Teke, W Uys, BR van Rooyen, H Wenhold, A Wilkens.

As an organization that represent the majority of mining companies in South Africa, we pledge our full support to this process and put our trust in the professionalism of SARPA ("Southern African Radiation Protection Association") to successfully host an international congress of this nature. We are also certain that you share our enthusiasm about this congress, especially given the importance of radiation protection and health and safety for patients, workers and general members of the public.

Yours Sincerely



10/11/2011

**Mr Nikisi Lesufi**  
**Senior Executive: Health and Environment**  
**Chamber of Mines of South Africa**

EXECUTIVE COUNCIL OF THE CHAMBER: G Briggs, J Chawapiwa-Pama (Ms), I Cross (Ms), M Cutifani, E Dorward-King (Dr), I Farmer, M Fleischer, G Gomwe, C Griffith, MJ Houston, N Mbazima, X Mkhwanzi(Dr), N Nicolau, SA Nkosi, B Petersen, N Pienaar, A Pretorius, A.Sangqu, T Schutte, B Sibiyi, M Teke, W Uys, BR van Rooyen, H Werhold, A Wilkens.

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South Africa | +27 83 488 3850

Date: 22 November 2010  
Ref. No.: SARPA Bid to host the IRPA

Mr. GR Liebenberg  
Chairperson SARPA  
P.O. Box 8458  
Centurion  
0046

Dear Sir,

**RE: THE SARPA BID TO HOST THE IRPA 2016 CONGRESS**

As an institutional member to SARPA and SARPS, Necsa has pleasure in expressing support for the bid to host the 14<sup>th</sup> International Congress of the International Radiation Protection Association (IRPA) in Cape Town, South Africa over the period 9 – 13 May 2016.

We pledge our full support to this process and trust in the professionalism of the organizations to successfully host an International Congress of this nature. I am certain you will share in my enthusiasm, especially given the recent resurgence of the nuclear industry in South Africa.

Yours sincerely



Dr. Rob Adam  
Chief Executive Officer  
The South African Nuclear Energy Corporation (Necsa)

Tel: +27 12 305 5750  
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Directors Dr EM Dipico (Chairperson), Adv N Shaik-Peremanov(Deputy Chairperson), Dr NM Bhengu, Prof T Majoji, Ms LN Noxaka, Mr GP Tshelane, Mr LF Aphane, Mr JB Keshaw (alternate director to Mr LF Aphane), Mr AS Minty, Mr XM Mabhongo (alternate director to Mr AS Minty), Dr RM Adam (CEO). REG. 2000/003735/06



Company Secretary Mr AC Mabunda

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Mr. G.R Liebenberg  
Chairperson SARPA  
P.O. Box 8458  
Centurion  
0046

28<sup>th</sup> July 2011

Dear Mr. Liebenberg

**RE: THE SARPA BID TO HOST THE IRPA 2016 CONGRESS**

We have pleasure in expressing our support for your bid to host the 14<sup>th</sup> International Congress of the International Radiation Protection Association (IRPA) in Cape Town, South Africa over the period 9 – 13 May 2016. We wish you well and trust in your professionalism to successfully host an international event of this nature.

Yours sincerely

**Ayanda Myoli**  
**Chief Executive Officer**



## NATIONAL NUCLEAR REGULATOR

*For the protection of persons, property and the environment against nuclear damage.*

10 November 2011

Mr. T Pather  
Chairperson IRPA-14 Bid Committee  
P.O. Box 8458  
Centurion  
0046

Dear Sir

### **NATIONAL NUCLEAR REGULATOR PLEDGE OF SUPPORT FOR HOSTING THE IRPA 14 INTERNATIONAL CONGRESS**

The National Nuclear Regulator (NNR) is supportive of initiatives such as the IRPA International Congress, which seeks to provide opportunities for radiation protection professionals to meet and discuss scientific and technical issues relating to the advancement of radiological protection.

The NNR is pleased to be associated with the bid to host the IRPA 14<sup>th</sup> International Congress from 9 -13 May 2016 in Cape Town, South Africa.

We wish the IRPA Bid Committee every success and look forward to hosting the International Radiation Protection Association Congress in South Africa.

Yours sincerely

Adv. Boyce Mkhize  
Chief Executive Officer

#### **NATIONAL NUCLEAR REGULATOR**

Eco Glades 2, Block G, Eco Glades Office Park, 420 Witch Hazel Avenue, Highveld Ext 75, Eco Park, Centurion, 0157. PO Box 7106, Centurion, 0046, South Africa.  
Telephone: +27 12 674 7100 Facsimile: +27 12 663 5513 E-mail: enquiry@nnr.co.za Website: www.nnr.co.za

## LETTER OF SUPPORT - 14<sup>TH</sup> INTERNATIONAL CONGRESS OF THE INTERNATIONAL RADIATION PROTECTION ASSOCIATION, 9-13 MAY 2016

The SABS ("South African Bureau of Standards") is a statutory body that was established in terms of the Standards Act, 1945 (Act No. 24 of 1945) and continues to operate in terms of the latest edition of the Standards Act, 2008 (Act No. 29 of 2008) as the national institution for the promotion and maintenance of standardization and quality in connection with commodities and the rendering of services. The SABS Services Cluster provides third party, independent certification services to various companies in South Africa and other countries all over the world to enable them to meet customer requirements and achieve business objectives by implementing Quality Management Systems such as ISO 9001; ISO 20000; ISO 27001. The SABS also assist companies where workplace hazards/ risks and environmental impacts need to be controlled and accident frequencies need to be mitigated with the implementation of OHSAS 18001 and ISO 14001. SABS is one of the two service providers for calibration of radiation monitoring instruments and it is the only service provider of external personal dosimetry known as TLDs for the entire Southern African Region. The SABS supports the South African government in its effort to monitor the potential exposure to ionising radiation and keeping records of such occurrences in the National Dose Register. This is done to give effect to the promulgated 'Hazardous Substances Act 1973' (ACT No.15 of 1973). Radiation Protection has therefore become an important aspect in our Health and Safety Programme to protect our workers from effects of ionising radiation. Consequently, as an interested and affected party in Radiation Protection, SABS has pleasure in expressing its support for the bid to host the 14<sup>th</sup> International Congress of the IRPA ("International Radiation Protection Association") in Cape Town, South Africa over the period 9-13 May 2016. We pledge our full support to this process and put our trust in the professionalism of SARPA ("Southern African Radiation Protection Association") to successfully host an international congress of this nature.

Yours Sincerely



**Boni Mehlomakulu, PhD**  
Chief Executive

**SOUTH AFRICAN BUREAU OF STANDARDS - Established in terms of Section 2 of the Standards Act, 1945, as amended**

**Gauteng Head Office:**  
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# Cape Town Routes *Unlimited*

Mr T Pather  
Chairperson  
IRPA 2016 Bid Committee  
P.O. Box 8458  
Centurion  
0046

Dear Mr Pather

## **BID TO HOST THE 14<sup>TH</sup> INTERNATIONAL CONGRESS OF THE INTERNATIONAL RADIATION PROTECTION ASSOCIATION (IRPA) 2016**

On behalf of the official destination marketing organisation for Cape Town and the Western Cape, Cape Town Routes Unlimited, it is my pleasure to endorse the bid to host the 14<sup>th</sup> International Congress of International Radiation Protection Association in Cape Town.

World-class conference facilities, luxury hotels, supported by an excellent business infrastructure make Cape Town and the Western Cape one of Africa's most popular convention destinations.

As its core strength, the destination offers an excellent year round tourism experience and is renowned as a value for money destination. Our vibrant destination is ideal for delegates to extend their conference experience and enjoy an unparalleled range of leisure tourism activities.

The destination would be delighted to host the 14<sup>th</sup> International Congress of International Radiation Protection Association in 2016.

Warm tourism regards



Calvyn Gilfellan  
Chief Executive Officer

### **Destination Marketing Organisation t/a Cape Town Routes Unlimited**

Marketing the unlimited tourism experiences of Cape Town and the Western Cape  
7th Floor, Waldorf Building, St. George's Mall, Cape Town 8001, South Africa • Private Bag X9108, Cape Town 8000  
Tel +27 21 487 4800 • Fax +27 21 487 4801 • Email: [info@tourismcapetown.co.za](mailto:info@tourismcapetown.co.za) • Website: [www.tourismcapetown.co.za](http://www.tourismcapetown.co.za)





overview

## **OVERVIEW**

The South African Radiation community is represented by two associations, namely South African Radiation Protection Association (SARPA) and South African Radiation Protection Services (SARPS). The two associations will jointly host IRPA14.

SARPA has been established on 10 September 1997 with the vision to be an independent association which will serve the objectives and profession of radiation protection not only in South Africa but also in the broader Southern African region. The interest of SARPA is being served by an annually elected executive committee and has currently 160 corporate member and 15 institutional members.

Since its establishment SARPA hosted a number of national and international meetings and conferences, of which the most noteworthy being the First All African IRPA Regional Congress at Misty Hills, South Africa during May 2003. At the end of this All African Congress a programme of action has been agreed which included, amongst others that SARPA should offer to host an IRPA International Congress. This was progressed when SARPA presented the intention to bid for the hosting of the IRPA 13 Congress in 2012, during the 2004 IRPA Congress in Madrid.

SARPS has been established in 1970 with the mission to promote Radiation Protection in Medicine, Science, Agriculture, Commerce and industry in South Africa with an emphasis on Health Care.

The society seeks to reduce the radiation dose received by the public, workers and patients by promoting awareness of the radiation protection procedures and techniques. This is achieved through congresses, lectures and ongoing training among its members.

The society provides a forum for the discussion of radiation protection issues and is resource centre for radiation protection. The interest of SARPS is being served by an annually elected executive committee and has currently 50 members.

## **CONGRESS ORGANIZATION**

### **PROPOSED DATE OF IRPA14**

9 – 13 May 2016

### **THEME STATEMENT**

“IRPA Practicing Radiation Protection – Sharing the experience of the last 50 years and new challenges”

### **IRPA 50TH ANNIVERSARY**

On the 50th anniversary of the IRPA, its Associate Societies and members, reaffirm their commitment to sharing experiences with those engaged in radiation protection activities across the world and through this process enhance radiation protection culture and practices worldwide. This theme statement also underscores the IRPA's evolution to make it a more effective and inclusive global radiation protection network to ensure its effective and influential role in a rapidly changing world so as to promote the protection of all citizens across the world. The participation of Associate Societies and individual members advances the IRPAs common goal of learning from each other's experience in order to produce better outcomes for all people. The IRPA continues to expand its network with new ideas and new partners and welcomes collaboration with all those countries interested in sharing knowledge and expertise in radiation protection.

The Organising Committee is planning to celebrate the 50<sup>th</sup> anniversary of IRPA by hosting various very special events highlighting this wonderful occasion. The organising committee promises a programme of not only serious reflections but also of fun and laughter.

## GENERAL ORGANIZATION

The 4-yearly IRPA conference is an enormous undertaking for any host country and host organization. It is therefore of paramount importance to

- approach the organization in a professional manner making use of professional and experienced people and organizations.
- provide an organizational structure that will instill confidence to the stakeholders i.e. IRPA, SARPA/SARPS and the country that the conference will be organized in an open, transparent and ethically sound way

In order to address the above mentioned criteria, the following general conditions will apply:

- A professional conference organiser (PCO) has already been selected and appointed. The PCO is a national and internationally accredited organization with a sound and proven track record.
- Hosting the conference at the Cape Town International Conference Centre (CTICC), a venue with a known history of successfully hosting major international conferences.
- Proper control over finances through regular scrutiny by the conference organizing committee and annual auditing by accredited auditors.
- In order to ensure transparency to IRPA, the IRPA president will be requested to become an invited member of the IRPA14 conference organizing committee. An annual report that will include financial statements will be submitted to the IRPA executive.
- The conference organizing committee as well as the international programme committee will consist of experienced local as well as international experts.

## CONFERENCE ORGANISING COMMITTEE

### A PROVISIONAL ORGANISING COMMITTEE

A provisional Conference Organising Committee has been selected. This committee will be complimented further with some international experienced persons.

Chairman:	Thiagan Pather National Nuclear Regulator (NNR)
Secretary:	Isabel Steyn South African Nuclear Energy Corporation (Necsa)
Treasurer:	ID Kruger Arconsa
Publicity & Marketing:	Dr. Tobie Kotzé Groote Schuur Hospital & University of Cape Town & Senoelo Pheto National Nuclear Regulator (NNR)
Scientific Programme Secretary:	Abrie Visagie Necsa
Support Committee:	Gert Liebenberg South African Nuclear Energy Corporation (Necsa) – Current Chairperson of SARPA & Sandra Herbst South African Nuclear Energy Corporation (Necsa)
IRPA President:	

## **SOUTH AFRICAN SUPPORT GROUP**

Some of the local internationally recognised experts that will provide technical support to IRPA14 include the following persons:

Dr. Alex Tsela (SATSI)  
Dr. Gert de Beer (Necsa)  
Dr. Japie van Blerk (AquiSim Consulting)  
Mr. Josua Ellis (Anglo Gold)  
Mr. Marc Maree (Eskom)  
Mr. Zama Zituta (Goldfields)  
Mr. Frik Beeslaar (Necsa)  
Mr. Charles Krös (Necsa)

## **CONGRESS THEME**

The IRPA theme will be “IRPA Practicing Radiation Protection – Sharing the experience of the last 50 years and new challenges”. Worldwide, an expansion of the utilisation of the nuclear energy and nuclear technology is experienced. Deciding about future developments in the nuclear sector requires balanced and trustworthy information about issues such as the relative environmental effects of different options, the safety of installations, economics and the availability of resources. It is proposed that the 2016 IRPA conference addresses these and other pressing issues such as the need for improved stakeholder involvement in decision making. In developing the Conference Programme, general aspects such as radiation protection challenges in the expansion of the nuclear industry, trends in the development of radiation protection up to and beyond 2016 as well as radiation protection culture will be further elaborated upon.

## **INTERNATIONAL SUPPORT GROUP**

The support and involvement of a broad range of radiation protection experts from different geographical locations is considered as very important for the IRPA 14 Conference. The support of internationally recognised advisers will be sought to ensure that the IRPA 14 Conference will meet the need and expectations of the international radiological protection community.

## **SCIENTIFIC PROGRAMME**

The responsibility of the scientific programme will be with the International Congress Programme Committee (ICPC) whose chairperson will be appointed by IRPA. The programme would be developed within the thematic areas to be decided upon by the International Conference Organising Committee and the appointed Programme committee.

## **BUDGET**

The budget for the IRPA14 conference will be as follows:

# IRPA 14

## Event Budget for IRPA 14: INCOME

Conference Fee			Estimated	Actual
Estimated	Actual			
1000		Delegates	R 8 000,00	R 8 000 000,00
1		Loan	R 175 000,00	R 175 000,00
				R 8 175 000,00
				R 0,00
				R 0,00
Ads in program			Estimated	Actual
Estimated	Actual			
20		Covers @	R 6 000,00	R 120 000,00
20		Half-pages @	R 4 000,00	R 80 000,00
20		Quarter-pages @	R 3 000,00	R 60 000,00
				R 260 000,00
				R 0,00
				R 0,00
				R 0,00
Exhibitors/vendors			Estimated	Actual
Estimated	Actual			
80		Large booths @	R 20 000,00	R 1 600 000,00
				R 1 600 000,00
				R 0,00
				R 0,00
Sponsorships			Estimated	Actual
Estimated	Actual			
60	0	NECSA/ESKOM/MINES	R 20 000,00	R 1 200 000,00
10	0	OTHER	R 20 000,00	R 200 000,00
				R 1 400 000,00
				R 0,00
Total Income			Estimated	Actual
			<b>R 11 435 000,00</b>	<b>R 0,00</b>

**DIFFERENCE:**

R 577 690,00

# IRPA 14

## Budget for IRPA 14: EXPENSES

Site	Estimated	Actual
Room and hall fees	R 1 434 120,00	R 0,00
Additional day		
Registration		R 0,00
Copier		R 0,00
Tables and chairs		R 0,00
<b>Total</b>	<b>R 1 434 120,00</b>	<b>R 0,00</b>

Catering	Estimated	Actual
Coffee/teas	R 250 000,00	R 0,00
Conference smalls	R 200 000,00	R 0,00
Finger lunches	R 990 000,00	R 0,00
Beverages	R 120 000,00	R 0,00
Cocktail Party	R 555 000,00	R 0,00
Dinner	R 750 000,00	R 0,00
<b>Total</b>	<b>R 2 865 000,00</b>	<b>R 0,00</b>

Publicity	Estimated	Actual
<b>Marketing</b>	R 425 840,00	R 0,00
Photocopying/Printing	R 66 000,00	R 0,00
Postage	R 0,00	R 0,00
<b>Total</b>	<b>R 491 840,00</b>	<b>R 0,00</b>

Exhibition costs	Estimated	Actual
Stand Cost	R 256 500,00	R 0,00
Cleaning	R 18 240,00	R 0,00
Security	R 13 680,00	R 0,00
<b>Total</b>	<b>R 288 420,00</b>	<b>R 0,00</b>

Miscellaneous	Estimated	Actual
Gifts	R 15 000,00	R 0,00
Flowers	R 12 000,00	R 0,00
Stationary	R 60 000,00	R 0,00
Conference material	R 247 500,00	R 0,00
Staff and gratuities	R 0,00	R 0,00
<b>Total</b>	<b>R 334 500,00</b>	<b>R 0,00</b>

Program	Estimated	Actual
Programme + Org Comm Mtgs	R 900 000,00	R 0,00
Travel	R 450 000,00	R 0,00
Hotel	R 357 000,00	R 0,00
Proceedings	R 275 000,00	R 0,00
<b>Total</b>	<b>R 1 982 000,00</b>	<b>R 0,00</b>

Other	1500000	Actual
PCO	R 1 500 000,00	R 0,00
VAT Payments	R 571 750,00	
Insurance	R 343 050,00	
Porter	R 25 650,00	
Furniture	R 51 300,00	
Clinic	R 13 680,00	
IRPA Loan	R 175 000,00	
IRPA Payment IRPA14 Conference	R 350 000,00	
Cultural event	R 275 000,00	
Transport	R 156 000,00	R 0,00
<b>Total</b>	<b>R 3 461 430,00</b>	<b>R 0,00</b>

<b>Total Expenses</b>	Estimated	Actual
	<b>R 10 857 310,00</b>	<b>R 0,00</b>

**TURNERS CONFERENCES & CONVENTIONS (PTY) LTD**  
**PO Box 1935**  
**Durban**  
**4000**  
**South Africa**

**Telephone: +27 31 368 8000**  
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**Email: [Dudleyr@turnergroup.co.za](mailto:Dudleyr@turnergroup.co.za)**

7<sup>th</sup> December 2012

## **BIOGRAPHY**

Turners Conferences was formed in 1994 to cater for the developing conference and event industry in South Africa and have gone on to become one of the leading professional conference organizers in the country.

Specialising in international association events, the Turner's team provide a complete conference management solution including, assistance with bids, abstract and scientific programme execution, registration, exhibition, destination services, promotion, website development, social events, venue selection and liaison, budget and finance and audio visual and technical services.

Turners are accredited members of:

ICCA	International Congress and Convention Association
SAACI	Southern African Association for the Conference Industry
FEDHASA	Federated Hospitality Association of South Africa
SATSA	Southern African Tourism Association
EXSA	Exhibition Association of South Africa
ITP	International Travel Partnership

Being experts in the management of large events, Turner's 17 years of experience includes the 2000 World AIDS Congress, World Congress against Racism, International Surgeons Congress, FIGO, International Fertilities Congress, IUFOST Food Science and Technology, European Hepato, Pancreatic Congress and the World Methodist congress. Turners manage events of between 300 and 12 000 people.

Turners' objective is to provide their clients with a rich and unforgettable delegate experience, seamless registration and attendance facilities, quality programme and presentation services, financially positive results and a pleasant and professional engagement leading to a successful and memorable congress.



south africa

## SOUTHERN AFRICA



## WESTERN CAPE



## SOUTH AFRICA

South Africa has successfully hosted extensive media awareness campaigns around major international events such as the 2010 FIFA World Cup™.

South Africa has the perfect blend of ingredients to provide the ideal backdrop for any event: value, adventure, wildlife, magnificent scenery, an efficient infrastructure and rich cultural diversity. Few regions in the world can match the diversity, beauty and excitement you'll find in South Africa.

South Africa has already demonstrated an outstanding track record of global significance in the meetings sector such as the Commonwealth Heads of Government Conference and the Non-Aligned Movement Summit, International Aids Conference, the World Conference on Racism and a wide variety of medical and academic congresses and was host country to the World Summit on Sustainable Development in 2002.

### EXCEPTIONAL SOUTH AFRICANS

Among the more famous sons and daughters of South Africa include:



#### NELSON MANDELA

South Africa's most famous son, Nelson Rolihlahla Mandela, is also a world icon of statesmanship and national reconciliation. Nelson Mandela is best known for his long struggle against the apartheid government. A co-founder of the African National Congress Youth League, he also initiated the Defiance Campaign of 1952, based on Gandhi's principles of non-violence. In 1964 he was sentenced to life imprisonment and sent to Robben Island. Released in 1990, Nelson Mandela was central to the multi-party negotiations that led to democratic elections in 1994. On May 10 of that year, he was inaugurated as South Africa's first president in the new democratic dispensation. To this day, the Nobel Peace Prize laureate continues to work for the upliftment of the underprivileged of South Africa.



#### FREDERIK WILLEM DE KLERK

(born 18 March 1936), often known as F. W. de Klerk, was the seventh and last State President of apartheid-era South Africa, serving from September 1989 to May 1994. De Klerk was also leader of the National Party (which later became the New National Party) from February 1989 to September 1997. De Klerk is best known for engineering the end of apartheid, South Africa's racial segregation policy, and supporting the transformation of South Africa into a multiracial democracy by entering into the negotiations that resulted in all citizens, including the country's black majority, having equal voting and other rights. He shared the Prince of Asturias Awards in 1992 and the Nobel Peace Prize in 1993 along with Nelson Mandela for his role in the ending of apartheid.



#### ARCHBISHOP DESMOND TUTU

Another Nobel laureate, Desmond Tutu is more recently famous for his chairing of the ground-breaking Truth and Reconciliation Commission in the late 1990s. Known throughout his long career as a vocal and charismatic anti-apartheid spokesman and former head of the Anglican Church in Southern Africa, Archbishop Tutu is one of South Africa's most-loved citizens. Archbishop Tutu is an advocate and strong supporter of Cancer Mens Health Programme and Shavethon.



#### NADINE GORDIMER

Described by her peers as a "colossus of South African literature", Nadine Gordimer was the first South African to win the Nobel Prize for Literature. A prolific writer of novels, short stories, essays and journalistic articles, Gordimer was one of the voices of protest during the apartheid years - and continues to practise her elegant craft in the modern era.



#### ERNIE ELS

Affectionately nicknamed "The Big Easy" due to his calm demeanour on the golf course. Ernie Els took the international golfing world by storm when, as a 24-year old, he won the 1994 U.S. Open. He has since evolved into one of the world's top-ranking golfers, boasting a total of 35 international crowns, including two US Open titles and the 2002 British Open. He follows in the footsteps of other sporting greats like the renowned Gary Player or our great swimmers Ryk Neethling and Pennie Heyns.



#### CHARLIZE THERON

Charlize Theron is a South African-born American actress and former fashion model. She is well-known for her portrayal of the serial killer Aileen Wuornos in the film *Monster*, for which she won an Academy Award.



#### PHILLIP VALLETINE TOBIAS

A South African palaeoanthropologist and Professor Emeritus at the University of the Witwatersrand, Johannesburg. He is best known for his pioneering work at South Africa's famous hominid fossil sites, and is one of the world's leading authorities on the evolution of humankind. He is one of South Africa's most honoured and decorated scientists, and a world leading expert on human prehistoric ancestors; he has been nominated three times for a Nobel Prize, received a dozen honorary doctorates and been awarded South Africa's Order for Meritorious Service.

## SOUTH AFRICA

### THE SOUTH AFRICAN PEOPLE

South Africa is fondly known as the “Rainbow Nation,” due to its cultural diversity comprising people of the San (or Bushman), Nguni, Sotho-Tswana, Tsonga, Venda, Indian, Afrikaner, English and mixed origins, as well as immigrant communities from all corners of the world. South Africa is a true melting pot of cultural richness.

The South African people have managed a remarkable transition from a racially divided society to one that is founded on democratic principals. The way South Africans have overcome historical racial divides is lauded throughout the world. The people of South Africa continue to work together to develop and promote their country which recognises and celebrates difference in diversity of cultures, languages and religion.

### EXCEPTIONAL LAND

- South Africa has the oldest meteor scar in the world, just south of the Vaal River near Parys in the Free State, called the Vredefort Dome. The meteor plummeted to Earth nearly two billion years ago (Earth is said to be 4,5 billion years old), predating the heady days of oxygen and multi-celled life.
- The rocks around Barberton in Mpumalanga are some of the most ancient in the world - over three billion years old. Because they are also the most accessible such formations, NASA scientists come here to gain an idea of how life might form on distant planets. South Africa also is home to many ancient hominid fossil remains and the area just north of Johannesburg is known as the “Cradle of Humankind”.
- There are only 12 countries in the world that supply tap water that is fit to drink and South Africa is one of the top three in terms of quality.
- Where else is an entirely new species being recreated from scratch? The quagga, an extinct zebra species, vanished in a frenzy of hunting in the 1800s, but after finding that the DNA is almost identical to the common Burchell’s zebra, the species is being brought back from beyond the brink by careful breeding of stripe-challenged zebras.
- Blyde River Canyon is the third largest canyon in the world and the largest green canyon. The Grand Canyon in the USA is the biggest.
- South Africa’s Cape Floral Kingdom, one of six global plant kingdoms is more biodiverse than the biodiversity of rainforests. The Cape Peninsula has greater floral diversity than the whole of Europe.
- South Africa has pioneered the principle of Transfrontier Parks in Africa far beyond the simple Waterton-Glacier model and is a primary agent in focusing world attention on sustainability and the need for trans-frontier parks that preserve our continent’s natural richness for all future generations.
- South Africa pioneered the first heart transplant surgery in the world.
- South Africa leads the world in diamond production, and is a world leader in precious metal supplies – gold, platinum, palladium, vanadium and of course many other metals such as iron, chrome, tin, zinc and copper.

### PEOPLE AND CULTURE

- Our country is home to two of the world’s most profoundly compassionate philosophies - Ubuntu and Gandhi’s notion of “passive resistance” (Satyagraha), which he developed while living in South Africa. Ubuntu stresses the fact that all people are fundamentally connected; that we are human because of each other: “I am because you are”.
- At least half of South Africa’s population is now officially urbanised. Interestingly though, a huge trend is developing where young urban families move from big cities to rural towns to live life on a more sustainable scale and get in touch with the Earth, simultaneously revitalising the countryside. The Cederberg Mountain range in the Western Cape and the Drakensberg Mountains in KwaZulu-Natal and the Eastern Cape are known as the biggest art gallery in the world, thanks to hundreds upon hundreds of ancient San/ Bushman paintings in caves and overhangs. Bushman paintings make up the earliest rock art on the planet - some are tens of thousands of years old.



## SOUTH AFRICA

The country is a rich tapestry of European, Asian and African peoples blended into a single whole, but retaining the richness of their heritage and past within the mould of a vision for the future. Apart from great musicians like Hugh Masakela, Miriam Makeba and Johnny Clegg, our country boasts poets and writers like Laurens van der Post and Credo Mutwa, two visionaries for South Africa's Nobel peace prize winners include Chief Albert Luthuli, Archbishop Desmond Tutu and former presidents FW de Klerk and Nelson Mandela.

### TASTYTITBITS

There are some South African specialities that visitors to our shores won't find anywhere else in the world. Here's a taste of what to expect:

*Kingklip* - no other country consumes as much kingklip as South Africans do. A sturdy fish with beautiful flakes, it absorbs flavours well and is a local delicacy.

*Karoo lamb* - by all accounts most chefs agree that we have something special in Karoo lamb. The animals feed on fragrant shrubs and wild herbs that lend the meat its unique flavour. Grilled, gourmet-style, barbecued or basted, it's a sure-fire winner.

*Biltong and boerewors* - these must be our national icons in the food arena. In the early days before refrigeration the Dutch preserved excess meat from the hunt by rubbing it with salt, pepper, coriander, vinegar and saltpetre and hanging it out to dry. Meat treated in this manner lasted indefinitely as long as it was kept dry. Boerewors is a robust farmer's sausage. The meat is spicy and redolent of coriander and sizzles and splatters companionably when slapped on the coals or dropped onto a hot skillet.

*Bobotie* - a traditional Cape Malay dish of spiced mince.

*Braai vleis* - at the heart of the South African outdoor life - the ubiquitous barbecue. Try "pap and wors", two unusual combinations that are uniquely and quintessentially South African.

*Samosas* - these triangular savoury pastries are the Indian South African answer to the English meat pie (although we have those too). The filling can be made of either chilli-laden mince or a spicy vegetable mix.

So what's to drink around South Africa?

If you're looking to find something non-alcoholic, here are a few suggestions:

*Liquifruit and Ceres*: these 100% fruit juices are so highly valued that delis in New York and Paris stock them. No preservatives, no added sugar - just concentrated fruit juice that tastes like the real deal. Then there are canned drinks that are unique too - Appletizer and Grapetizer.

*Rock shandy* - this is the sportsman's thirst quencher of choice, but has proved to be equally popular in restaurants. It's a mixture of club soda, carbonated lemonade and a splash of bitters.

On the alcoholic front we serve:

*Cane spirits* - made from distilled sugar cane, where it is mixed into cocktails and combined with tropical fruit juices. South Africa's answer to Vodka...

*Brandy* - we make some of the best brandy (cousin to the Cognacs of France) in the world - a fact not widely known. Drunk traditionally with Coca-Cola it should actually be enjoyed in a crystal snifter after a good meal with a cigar to match.

*Beer* - every country has its beers and South Africa is particularly partial to its brew in view of the warm climatic conditions that prevail.

*Wine and sparkling wines* - this is where you can expect to be truly spoiled. South African wines are excellent and very affordable when compared to overseas products. Try the robust local reds (like Merlot, Cabernet Sauvignon and Pinotage a variety unique to this country). For something special at a minimal price, order a bottle of local bubbly like Cap Classique or Krone Borealis. Fermented in the bottle in the French tradition, it makes for light, easy drinking with a festive air.



## FACTS ABOUT SOUTH AFRICA

### Airports

South Africa has three international airports: Cape Town, Johannesburg and Durban. Other airports include Port Elizabeth, East London, Bloemfontein, Kimberley, George, Pilanesberg, Lanseria, Mpumalanga (Nelspruit), Polokwane, Upington and Pietermaritzburg.

### Currency

The South African currency is the Rand, which is made up of 100 cents. Notes issued: R10, R20, R50, R100 and R200. Coins issued: 5c, 10c, 20c, 50c, R1, R2 and R5. Foreign currency can be exchanged at commercial banks and at various foreign exchange bureaux. Banks are open from 09:00 – 15:30 weekdays and 08:30 – 11:00 on Saturdays. Most banks have Automatic Teller Machines (ATMs), which are open 24 hours a day for statements, cash withdrawals and deposits.

### Banking

South Africa has a modern and sophisticated banking and commercial system and most shops and hotels will accept all major international credit cards.

### Taxes

South Africa has adopted a Value Added Tax (VAT) system of 14% on purchases and services. Foreign visitors to South Africa can reclaim their VAT on purchases if they have spent more than R250.

### Shopping and business hours

Most shops in the city centres and suburbs are open between 09:00 and 18:00 on weekdays and until 14:00 on Saturdays and Sundays. Generally major shopping malls usually open at 09:00 and close at 18:00 and are open seven days a week. South African Time is set at GMT +2. There are no time zone differences within South Africa and the country has not adopted a daylight time saving system in summer.

### Communication

Cellular phones (mobile phones) can be rented at the airport or at Visitor Information Centres. Blue public phones work with the use of coins, while green public phones work with local Telkom phone cards. International roaming is available depending on your service provider.

### Driving

An international driver's licence is required in South Africa and the license must include a photograph as well as the signature of the holder. Driving is on the left-hand side of the road and speed limits are in kilometres. Cash is required to pay for fuel.

Duty-free shops are situated at Cape Town, Johannesburg and Durban International Airports.

### Language

There are 11 official languages in SA. English is the language of administration and is widely spoken. Other languages are: Afrikaans, Ndebele, Northern Sotho, Southern Sotho, Swazi, Tsonga, Tswana, Venda, Xhosa and Zulu.

### Customs

Personal effects (used) are admitted duty free. The allowance for visitors to South Africa is as follows (free of duty per adult):

- 1 litre of spirits
- 2 litres of wine
- 400 cigarettes
- 50 cigars
- 50ml perfume
- 250ml eau de toilette
- Gifts and souvenirs to the value of R3 000

Permits are required for firearms and are available at customs at entry points.

### Health requirements

No vaccinations are required for cholera or smallpox. If arriving from a yellow fever zone, you must have a valid international yellow fever inoculation certificate. Due to the threat of malaria, preventative medication is necessary for Limpopo, Mpumalanga and the north of KwaZulu-Natal. Medication is obtainable from all pharmacies in South Africa. Malaria preventative medication is not necessary for Cape Town and the Western Cape.

In most cities / towns / game reserves the tap water is purified and 100% safe to drink.

### Visas

Visas are issued by South African missions abroad and must be affixed in the applicant's passport before departing to South Africa. Visas are not issued on arrival at South African ports of entry. In order to gain a visa you are required to have 2 unused pages in your passport. [www.home-affairs.gov.za](http://www.home-affairs.gov.za). Most any nationalities do not require a visa to visit South Africa. Check with your travel agent before travelling.





why cape town

## CAPE TOWN RANKED #1 CONVENTION CITY IN AFRICA & MIDDLE EAST

RANK	CITY	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010
1	CT	17	25	18	40	37	45	43	42	49	41

(number of meetings hosted annually)

### Africa & Middle East ICCA Ranking (International Association Meetings Market)

RANK	CITY	2010: NUMBER OF MEETINGS
1 (46)	Cape Town	41
2 (51)	Dubai	35
3 (88)	Nairobi	24
4 (86)	Cairo	21
5 (129)	Marrakech	14
6 (139)	Doha	13
7 (178)	Durban Abu Dhabi	10
8 (196)	Dakar Johannesburg	9

### BestCities Partners Ranking (International Association Meetings Market)

RANK	CITY	2010 : NUMBER OF MEETINGS
1	Vienna	154
5	Singapore	136
15	Copenhagen	92
29	Edinburgh	66
33	Vancouver	58
40	Melbourne	49
46	Cape Town (Stellenbosch hosted 4 meetings)	41
51	Dubai	35

#### BestCities Global Alliance

BestCities is a global convention bureau alliance that delivers the best professional practices and services to congress planners.

In an industry known for its wide range of services and standards, BestCities promises clients quality, expertise and professionalism.

The Alliance has established the industry's first global client Service Charter to guarantee meeting planners and association executives service levels built around reliability, assurance, innovation, empathy and responsiveness. The Alliance comprises of 8 members: Cape Town, Copenhagen, Dubai, Edinburgh, Melbourne, San Juan, Singapore, and Vancouver.

\*Information sourced as per the International Congress and Convention Association (ICCA) 2010 Statistics Report



## REASONS TO MEET IN THE WESTERN CAPE

### Language:

- While French and German are becoming increasingly common with immigration from Europe as well as West and Central Africa, the business language of Cape Town and the Western Cape is English.

### A centre for knowledge:

- Cape Town and the Western Cape is an intellectual magnet, with four world-class universities and other research institutions in fields as diverse as astronomy, science, medicine and social politics.
- It is also the legislative capital of South Africa.
- The destination is fertile ground for intellectual dialogue and the exchange of ideas.

### Professional conference support:

- Professional infrastructure for congresses includes an established Convention Bureau to deliver quality services for among others bid production. (refer to pg 11)
- Logistical support for meeting planners, travel agents and corporations.
- Access to trained professionals and sufficient pool of service suppliers.

### An excellent business tourism infrastructure:

- There are a host of world-class multi-purpose venues to choose from, including the Cape Town International Convention Centre (CTICC), an impressive, architecturally striking city landmark.
- The destination also has an excellent support system for hosting any event, from the largest convention to innovative themed events.

### Perfect location of the CTICC:

- Conveniently located in the city centre, with immediate access to the national highways.
- 20 minutes from Cape Town International Airport.
- 6000 all-star rating hotel rooms within walking distance.
- Added value in-house hotel services.

### Easy access:

- Cape Town International Airport is served by more than 20 international airlines on a weekly basis, linking the destination to global hubs like Frankfurt, Amsterdam, Dubai, Singapore and London.
- The city is an overnight flight from any European destination.
- The airport is situated 20 minutes from the city centre.
- On arrival, access to ground transport is simple and convenient, with taxis and coaches the most obvious options.
- Conveniently connect to the City Centre via the MyCiti Bus at only R53.00 per person.

### Value for money:

- The destination is recognised internationally as one of the most affordable business tourism and incentive travel destinations in the world.

### Room for everyone:

- Cape Town and Western Cape has an extensive selection of first-class hotels that promise guests pleasurable experiences; from 5-star hotels to excellent bed and breakfast establishments.
- The region boasts more than 20 000 rooms.

### Climate:

- A moderate Mediterranean climate.

### Variety is the spice of life:

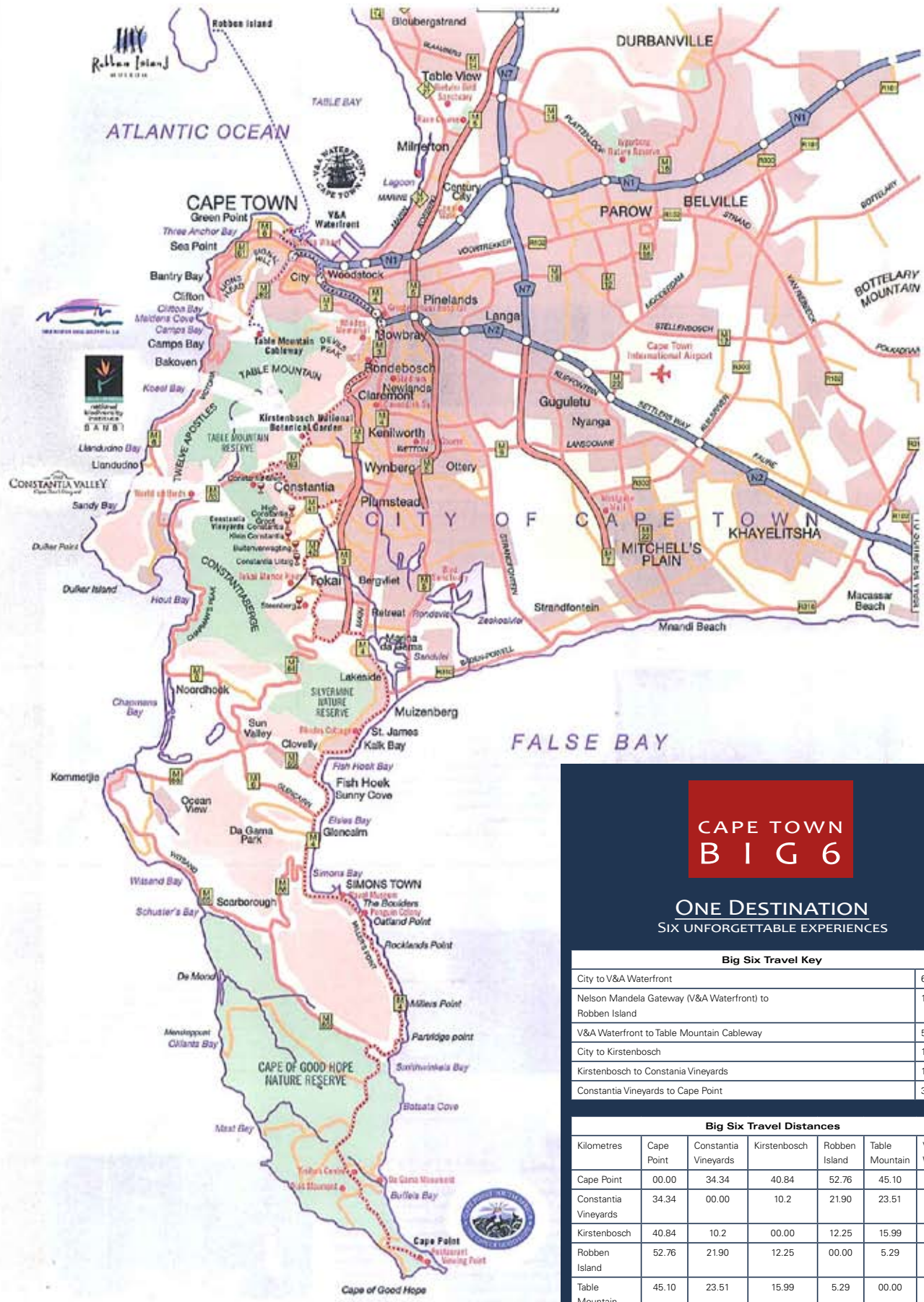
- Cape Town and the Western Cape is a cosmopolitan destination, where cultural diversity is welcomed.
- Immigration from Europe and Africa has lent the city in particular an exciting vibrancy, adding to its creativity.
- A wealth of artistic and musical talent, opera, ballet, drama and comedy are always on offer.

### First class wining and dining:

- The region is one of the wine capitals of the world, and the renowned Cape Winelands is both within the city and on its doorstep.
- The destination's many restaurants serve traditional or contemporary Cape and international cuisine.

### The sheer beauty of it all:

- One of the reasons Africa gets under the skin. The region offers unparalleled natural wonders, from the magnificent Table Mountain to pristine beaches, the big skies of mountains and semi-deserts and the most diverse of the world's six botanical kingdoms.
- Cape Town is the jewel of African tourism.
- Robben Island, a World Heritage Site, where Nelson Mandela was imprisoned for 18 years.
- Cape Floral Kingdom, another World Heritage Site, 4500 plant species at Kirstenbosch Botanical Gardens.
- Fly-fishing, kite-flying and mountain-biking in and around the Peninsula.
- The idyllic beaches of Camps Bay, Llandudno, Clifton, Fish Hoek, Muizenburg, Strand and Gordon's Bay.



# CAPE TOWN BIG 6

ONE DESTINATION  
SIX UNFORGETTABLE EXPERIENCES

Big Six Travel Key	
City to V&A Waterfront	6Km
Nelson Mandela Gateway (V&A Waterfront) to Robben Island	11Km
V&A Waterfront to Table Mountain Cableway	5.29Km
City to Kirstenbosch	10Km
Kirstenbosch to Constantia Vineyards	10.12Km
Constantia Vineyards to Cape Point	34.34Km

Big Six Travel Distances						
Kilometres	Cape Point	Constantia Vineyards	Kirstenbosch	Robben Island	Table Mountain	V&A Waterfront
Cape Point	00.00	34.34	40.84	52.76	45.10	52.76
Constantia Vineyards	34.34	00.00	10.2	21.90	23.51	21.90
Kirstenbosch	40.84	10.2	00.00	12.25	15.99	12.25
Robben Island	52.76	21.90	12.25	00.00	5.29	11.00
Table Mountain	45.10	23.51	15.99	5.29	00.00	5.29
V&A Waterfront	52.76	21.90	12.25	11.00	5.29	00.00

## Global Destination Accolades a city the world is talking about

### World Design Capital 2014

### Table Mountain 7<sup>th</sup> New Wonder of the World

**The Most Preferred Tourist Attraction for Chinese in 2011**  
World Travel Broadcasting Union and Radio Beijing Corporation, June 2011

**The World Best Tourism Destination 2011**  
TripAdvisor Traveller's Choice Destinations Awards, May 2011

**Best Airport in Africa 2010**  
Airport Service Quality Global Awards, March 2011

**Best Improved Airport in Africa 2010**  
Airport Service Quality Global Awards, March 2011

**#1 City to visit in Africa and Middle East**  
Condé Nast Traveler 2010 Readers' Choice Awards, October 2010

**Africa's Best Travel Destination**  
World Travel Awards, July 2010

**Best Airport in Africa and Airport Staff Service Excellence Award for Africa**  
Skytrax Awards, March 2010

**Best Destination**  
Virgin Holidays Responsible Tourism Award, November 2009

**Best Incentive Destination**  
Conference & Incentive Travel (C&IT) Magazine Hot List, 2009

**World's 2nd Best City**  
US Travel & Leisure Magazine Best in the World Awards, 2009

**Best City in Africa & Middle East**  
US Travel & Leisure Best in the World Awards, 2009

**Cape Town Central City: Downtown of the month**  
International Downtown Association, June 2009

**Africa's Best Travel Destination**  
World Travel Awards, 2009

**World's Best Luxury Entertainment & Lifestyle Destination**  
Luxury Travel Awards, 2009

**Best Tourism Investor City of the year**  
Africa Investor(AI) Tourism Investor Awards, 2009

**Favourite World City**  
UK Telegraph, November 2008

**#1 City to visit in Africa and Middle East**  
Condé Nast Traveler 2008 Readers' choice awards

**One of the world's most sustainable cities**  
Ethisphere Institute, September 2008

**3rd Best City in the top 10 World Food cities**  
Lonely Planet Blue List, 2008

**Best City to live in, Africa & Middle East**  
Mercer Quality of Living Survey, 2008

**One of the "Places Of a Lifetime"**  
National Geographic Traveler, July 2008

**Best Destination, Africa**  
World Travel Awards, May 2008

**Best Global Golf Tourism Destination for Africa & Middle East**  
International Association of Golf Tourism Operators, 2007

**#1 UK Long Haul Destination**  
UK Trends & Spends Survey, 2007

**Best Travel Destination in Africa & Middle East**  
US Travel & Leisure Magazine, 2007

**One of the World's Top 10 cities**  
US Travel & Leisure, July 2007

**Cleanest City in South Africa**  
The Department of Environmental Affairs & Tourism's annual Cleanest Metro Awards, 2007



## CONFERENCE CREDENTIALS

Cape Town has successfully hosted many top class international congresses and conventions with the assistance of local organisers, including:

### PAST EVENTS

- Gartner Symposium/ITxpo hosted annually since 2006, 1200 delegates
- Investing In African Mining Conference Indaba hosted annually since 2004, 4000 delegates
- World Economic Forum on Africa hosted annually from 2005 to 2009, 800 delegates
- 19th World Diabetes Congress 2006, 12300 delegates
- 118th Inter-Parliamentary Union Assembly 2008, 2000 delegates
- World Congress of Anaesthesiologists 2008, 5500 delegates
- 5th IAS Conference On HIV Pathogenesis Treatment & Prevention 2009, 5900 delegates
- 19th FIGO World Congress of Gynecology & Obstetrics, 7000 delegates
- Aviation Security World Conference - International Air Transport Association, 600 delegates
- Final Draw for the 2010 FIFA World Cup South Africa™, 2000 delegates
- International Hyperbaric Medicine Congress, 500 delegates
- 62nd International Astronautical Congress, 2000 delegates
- World Veterinary Congress 2011, 3000 delegates
- World Congress of The World Federation for Mental Health 2011, 800 delegates
- Congress of the World Federation of Interventional and Therapeutic Neuroradiology, 1000 delegates

### FUTURE EVENTS

#### 2012

- International Congress Of Psychology 2012, 6000 delegates
- International Academy Of Pathology 2012, 1500 delegates
- International Dairy Federation World Dairy Summit, 1500 delegates
- Congress of World Association for Infant Mental Health 2012 (WAIMH), 600 delegates

#### 2013

- World Congress of Paediatric Cardiology and Cardiac Surgery 2013, 3000 delegates
- International Federation of Dental Hygienist 2013, 1000 delegates

#### 2014

- International Association for Dental Research (IADR), 3750 delegates
- 16th IUPHAR World Congress Of Basic And Clinical Pharmacology, 5000 delegates
- 19th World Congress of the International Federation of Automatic Control -IFAC-, 3000 delegates
- International Association Of Child And Adolescent Psychiatry And Allied Professions 2014, 2000 delegates
- World Small Animal Veterinary World Congress, 2000 delegates

## ESTIMATED COSTS OF CONSUMABLES

### Exchange rate for major currencies (as at DECEMBER 2011)

R 8.06	1 US \$
R12.65	1 £
R10.87	1 €

### Estimated costs of consumables in Cape Town Routes Unlimited (as at December 2011)

Coffee	R15.00	US \$ 1.86	£ 1.18	€ 1.37
Soda	R10.00	US \$ 1.24	£ 0.79	€ 0.91
Draft beer	R20.00	US \$ 2.48	£ 1.58	€ 1.83
Bottle of white wine in restaurant	R80.00	US \$ 9.92	£ 6.32	€ 7.35
Bottle of red wine in restaurant	R120.00	US \$14.88	£ 9.48	€ 11.03
3 course meal	R200.00	US \$24.81	£ 15.81	€ 18.39
Sandwich in restaurant	R30.00	US \$ 3.72	£ 2.37	€ 2.75
Big Mac burger (meal)	R20.00	US \$ 2.48	£ 1.58	€ 1.83





professional destination  
support

## CONFERENCE SUPPORT

### Professional Support Cape Town Convention Bureau

#### Profile

The Cape Town Convention Bureau is a strategic business unit of Cape Town Routes Unlimited, the official tourism destination marketing organisation for Cape Town and the Western Cape. The bureau promotes Cape Town and the Western Cape as a premier destination for meetings, incentives, conferences, events, exhibitions and trade fairs.

The bureau provides destination expertise and support to associations, corporates, professional conference organisers, destination management companies and event organisers. The bureau will be able to provide the international organising committee with all the necessary information on product and service suppliers which will make the conference successful and will serve as the local contact.

We are proud to be a member of the BestCities Global Alliance together with Vancouver, Copenhagen, Edinburgh, San Juan, Singapore, Dubai and Melbourne. BestCities is committed to deliver the world's best service experience for meeting planners and is recognised globally for its innovative approach in setting the highest professional standards and best practices for the meetings and convention industry. The BestCities Client Service Charter, a solid commitment to the client, sets the benchmark in service standards and guarantees five key service attributes: reliability, assurance, innovation, empathy and responsiveness.

#### What this means?

Cape Town Convention Bureau has a better chance to secure the bid as it can leverage on the critical success factors by learning from our partners.

In a recent survey of past clients conducted by the BestCities Global Alliance, almost 100 percent of respondents reported that their expectations were either matched or exceeded by the BestCities partner destination they worked with in the bidding, planning and execution of their event. Richard Yore, Director of Sales, Meetings & Conventions for Tourism Vancouver, noted that the survey helps to reinforce the success of the BestCities formula for excellence in meetings management.

In the last financial year (2010/11) the Cape Town Conventions Bureau sourced and submitted 42 formal association bids and proposals. Of these conferences, 12 were secured with an expected economic impact of R221.5 million and the potential of attracting 17 300 delegates and generating a total of 51 conference days. A further 5 conferences from the previous financial year (2009/10) were secured.

### SUPPORTING SERVICES OFFERED BY THE CONVENTION BUREAU

#### PRE AND POST BID ASSISTANCE

##### Bid Proposal

We assist local associations with the compilation and production of the bid documents responding to the international associations bid guidelines and requirements.

##### Bid Presentation

We assist local associations with compiling bid presentations and provide them with the necessary digital and hardcopy destination marketing material.

##### Bid Site Inspection

The Convention Bureau assists the local association in hosting a Bid Site Inspection. We plan and manage the site inspection itinerary. Our assistance includes providing accommodation for our guest (2 nights); coordinating and sponsorship of all transfers; coordinate meetings with relevant industry role players; facilitate meetings with key government officials (where necessary); include destination familiarization experience. We coordinate all luncheons and dinners, at locations suggested in our conference social programme.

##### Convention Planning Support

We offer a Complimentary Convention Planning Site Inspection. We plan and manage the site inspection itinerary. Our assistance includes providing accommodation for our guest (2 nights); coordinating and sponsorship of all transfers; coordinate meetings with relevant industry role players; facilitate meetings with key government officials (where necessary); include destination familiarization experience. We coordinate all luncheons and dinners, at locations suggested in our conference social programme.

##### Building Attendance

In partnership with the destination's suppliers and the local organising committee, we coordinate building attendance activities. We facilitate support from South African Embassies and international South African Tourism offices. We provide complimentary destination marketing collateral and create destination web links.

### On Site Event Services

The Convention Bureau will provide welcome entertainment e.g. Cape Minstrels at the Welcome Reception. We will facilitate requests /proposals to local government for financial assistance with the Welcome Reception.

We provide complimentary Visitor Guides; Maps etc. for delegate bags, and offer a complimentary visitor information services on location at the conference

We will facilitate meetings with the City Traffic Department and the CTICC ensure traffic is managed around the conference. We facilitate meetings with the local organising committee and CCID Safety & Security Patrol officers to ensure safety of conference delegates.

We will facilitate meetings with ACSA (Airports Company South Africa) to secure the following:

1. Welcome desks at airport. We will brief the staff at the Cape Town Info desks in assisting delegates
2. Designated fast track area at the immigration point at CTIA
3. Access for certain congress staff at baggage collection

We will facilitate application to the city for use of flag poles on the roads leading from the airport, around the CTICC. The Convention Bureau will provide complimentary welcome banners for the airport and at the CTICC.

We will provide Public Relations and Media liaison support leading up to and during the conference. Free access to our image library will be granted.

**The above listed support equates to in-kind support of minimum ZAR150 000**





cape town  
your host city

## TOP TOURIST ATTRACTIONS

Cape Town has so much to offer as a tourist destination. It is blessed to have South Africa's top six tourist attractions within one hour's drive from the city centre, the Victoria and Alfred Waterfront, Table Mountain, Cape Point, the Cape Winelands, Kirstenbosch Botanical Gardens and Robben Island, a short boat trip away.

### 1. Table Mountain



South Africa's world-renowned icon, Table Mountain, was afforded National Park status in May 1998.

Table Mountain offers something for everyone – magnificent views, cable car rides, mountain-biking, hiking, serious rock climbing, cross country running, fascinating botany, birding and for the more adventurous, abseiling and paragliding. Visitors are treated to a spectacular view during the ride to the top of Table Mountain aboard a modern cable car with a revolving floor.

### 2. Victoria & Alfred Waterfront



Cape Town's Victoria and Alfred Waterfront has established itself as a leading world-class waterfront. The unique working harbour with scenic views of Table Mountain combined with entertainment options like shopping, street musicians, museums, an aquarium, boat trips and cinemas promise to make any visit an unforgettable experience.

### 3. Robben Island



Robben Island is one of South Africa's four World Heritage sites. This barren windswept island was the prison home of former President Nelson Mandela for 18 years. Here you can experience the view that kept Nelson Mandela's dream of freedom for his country alive.

### 4. Winelands/Wine Routes



South Africa and the Western Cape produce some of the world's best wines. The first wines in South Africa were produced at Steenberg in 1695 and Groot Constantia is the oldest productive wine estate in the country situated within the city of Cape Town.

### 5. Kirstenbosch Botanical Gardens



Kirstenbosch is internationally acclaimed as one of the great botanical gardens of the world. Situated on the south eastern slopes of Cape Town's magnificent Table Mountain, the estate covers 528 hectares and includes a cultivated garden and a nature reserve. Indeed the tiny Cape Peninsula has more floral diversity than the whole of Europe combined.

### 6. Cape Point



The Cape of Good Hope and Cape Point form part of the Cape Peninsula National Park and are managed by South African National Parks. Visitors can enjoy the 7 750 hectares reserve of indigenous flora and fauna and over 150 bird species and can also travel with the only funicular in Africa to the viewing platform 678 metres above the sea.

## TRAVEL TO AND WITHIN CAPE TOWN AND THE WESTERN CAPE



### INTERNATIONAL FLIGHTS TO AND FROM CAPE TOWN and JOHANNESBURG SOUTH AFRICA – ALL YOU NEED TO KNOW

Delegates to Cape Town mostly arrive and depart by air. Once on the ground, getting around is relatively simple and convenient, with taxi and hire-cars (and hotel shuttles) being the preferred modes of transport for international travellers.

Johannesburg, Durban and Cape Town have modern airports with facilities to match. Apart from shops and restaurants, international arrival halls have banks and foreign exchange outlets. Lounges are available for business-class travellers. All of the airports offer wireless Internet (WIFI) access throughout the building or designated 'hot spots' where coverage exists. There are WIFI facilities at both the International and Domestic Terminals at Cape Town International Airport.

Public telephones, which operate with either coins or phone cards, are found in all terminals. In the International Terminal there are cellular (mobile) telephone rental outlets. There is one outlet in Domestic Arrivals. Cellular telephone coverage is available across the Western Cape.

The Cape Town International Convention Centre and other conference venues and hotels in the Cape Town central business district are a 20-minute drive from Cape Town International Airport. While a number of international and national carriers service Cape Town International Airport direct with the bulk of international carriers flying into Johannesburg. Cape Town is a two-hour domestic flight from Johannesburg and on average there are flights every half hour between the two cities with a variety of domestic carriers.

Departing passengers should allow at least two and a half hours check-in time for all international flights. An hour and a half is normally adequate for domestic check-in and this will allow for sufficient time for parking and check in processes. Foreign visitors leaving South Africa may claim back Value Added Tax on purchases from the VAT refund administrator at Cape Town International Airport. The goods and proof of purchase receipt have to be shown to the administrator before check-in.

### CAPE TOWN INTERNATIONAL AIRPORT

Frequent travellers to Cape Town will know that substantial progress has been made with the new terminal development - known as 'Terminal 2010' at Cape Town International Airport, completed in 2009, the construction formed part of the preparations for the FIFA World Cup which was held in South Africa. The final cost of the terminal was estimated at R1.5 billion.

Among other obvious upgrades with a 2010 focus was an elevated roadway similar to OR Tambo International Airport, a 4,000 bay multi-storey parkade, new aircraft parking stands, air-bridges, a retail shopping mall and a new, state-of-the-art CCTV system, enabling improved security and safety at the airport.

The airport's drastic facelift was part of a R5.2 billion cash injection into the infrastructural developments of the country's airports.

### BANKS

There is an ABSA bank, a bureau de change and an ATM in the International Terminal accessible to both arriving and departing passengers with another ABSA bank and Master currency located in the international departure lounge at the airport.

### EXECUTIVE LOUNGES

International Departures

- South African Airways (Star Alliance)
- British Airways – Terraces (One World)
- The Premier Lounge

The Premier Lounge is an executive lounge that is open to any passenger, no matter the airline or ticket class. You can pay per visit or buy a pre-paid card for six or more visits.

### INTERNATIONAL AIRLINES FLYING INTO CAPE TOWN:

- Air Mauritius
- Air Namibia (Regional)
- British Airways
- Emirates
- KLM
- Lufthansa
- Malaysia Airlines
- Singapore Airlines
- South African Airways
- Virgin Atlantic
- Turkish Airlines
- Qatar Airways
- SA Express

In addition, domestic carriers also service Cape Town, with frequent scheduled onward services to other centres in South Africa including Johannesburg, George, Durban, Port Elizabeth, East London, Kimberley, Bloemfontein, Upington and Nelspruit.

- British Airways/Comair
- 1Time
- Kulula
- South African Airways / Airlink / Express
- Mango
- Interlink Airlines

### GEORGE AIRPORT

Servicing the Cape Garden Route and Klein Karoo, George Airport is conveniently located within 10 minutes drive from the Cape Garden Route's principle town of George and within an hour's drive of the popular tourist and incentive destinations of Mossel Bay, Knysna, Plettenberg Bay and Oudtshoorn.

George airport is serviced by regular scheduled flights from Cape Town, Port Elizabeth, East London, Durban and Johannesburg. The airport provides a variety of car hire options and automated bank teller facilities.



**Star Alliance network** is the global leading airline network, in terms of daily flights, destinations and countries flown to and amount of member airlines. It was established in 1997 as the first truly global airline alliance to offer customers worldwide reach and a smooth travel experience.

**Conventions Plus** is a Star Alliance service that helps make organising and attending international conferences easier. That's because we offer access to member airlines' schedules and discounted fares in one handy place. So, no matter where you are, or where you're going, getting there is simple.

**Benefits for Organisers**

Register with Conventions Plus and we'll organise your delegates' travel for you. As an international conference organiser, you know how complicated it can be to arrange travel for delegates across different countries, airlines and time zones. We can make your life less complicated. Once you register your event with Star Alliance Conventions Plus, you can relax a little because we'll give you one point of contact to help organise all your delegates' travel plans, no matter where they're from. We will open your travel account for the official event activities ahead of your event and provide you with promotional materials so you can make sure all your delegates know all the details. To give our registered organisers the best service possible, we ask that your convention meets the following criteria:

- A minimum 500 number of international delegates expected to attend
- Delegates attending from at least three countries and two continents
- A minimum of six months' lead time to the start date
- A maximum of three year's lead time to the start date
- Types of events covered: conventions/ conferences/ exhibitions/sport & music events\*

\*must meet certain requirements

Special procedures apply for Japan and New Zealand

**Benefits for Delegates**

As a Conventions Plus delegate, you can access the flight schedules of 27 airlines across the world in one place: Here, with 1,167 airport destinations and more than 990 lounges in 175 countries at your fingertips, researching your options is fast and easy. What's more, your conference organiser has secured preferred rates for all delegates - simply quote the conventions code they provide you with. You'll also have access to the Star Alliance Travel Information and Downloadable Tools.

When you travel Business Class with a Star Alliance member airline, you'll have access to airport lounges as you make your way to your conference. And if you're a Star Alliance Gold member, you and a guest can access the lounge no matter what class you travel - as long as your ticket is with one of our member airlines.

**STAR ALLIANCE**  
THE WAY THE EARTH CONNECTS





## FLIGHTS TO AND FROM SOUTH AFRICA

Europe	
Air France	Jnb direct
British Airways	Jnb/Cpt direct
Iberia	Jnb direct
KLM	Jnb/Cpt direct
LTU	Cpt direct
Lufthansa	Jnb/Cpt direct
Olympic Airways	Jnb direct
SAA	Jnb/Cpt direct
Swiss Air	Jnb direct
TAP Air Portugal	Jnb direct
Turkish Airlines	Jnb direct
Virgin	Jnb/Cpt direct
Far East & Australia	
Cathay Pacific	Jnb direct
Malaysian Airlines	Jnb/Cpt direct
Qantas	Jnb direct
SAA	Jnb direct
Singapore Airlines	Jnb/Cpt direct
Middle East	
Emirates	Jnb/Cpt direct
Etihad	Jnb direct
QATAR	Cpt direct
SAA	Jnb direct
Thai Airways	Jnb direct
Yemen Airways	Jnb direct
Africa	
Air Botswana	Jnb direct
Air Gabon	Jnb direct
Air Madagascar	Jnb direct
Air Malawi	Jnb direct
Air Mauritius	Jnb/Cpt direct
Air Namibia	Cpt direct
Air Seychelles	Jnb direct
Air Tanzania	Jnb direct
Air Zambia	Jnb direct
Air Zimbabwe	Jnb direct
Angola Airways	Jnb direct
British Airways/Comair	Jnb/Cpt direct
Cameroon Airlines	Jnb direct
Congalaises	Jnb direct
Egypt Air	Jnb direct
Ethiopian Airlines	Jnb direct
Interair	Jnb direct
Kenya Airways	Jnb/Cpt direct
LAM	Jnb direct
Rwandair Express	Jnb direct
SAA	Cpt direct

USA	
Delta	Jnb/Cpt direct
SAA (New York)	Jnb direct
SAA (Washington)	Jnb direct
Most European Airlines fly via Europe	
South America	
Malaysian Airlines	Cpt direct
SAA	Jnb direct

## ESTIMATED FLYINGTIMES

### Estimated flying time between various destinations within South Africa:

· Johannesburg – Cape Town	1hr 50 min
· Durban – Cape Town	1 hr 55 min
· Port Elizabeth – Cape Town	1 hr 15 min
· Johannesburg – Livingstone	1 hr 30 min
· Johannesburg – Sun City	40 min

### Estimated flying time between destination Cape Town and International cities:

· Washington	18 hrs 25 min
· Copenhagen	14 hrs 50 min
· Dubai	10 hrs 10 min
· Frankfurt	10 hrs 30 min
· Hong Kong	16 hrs
· London	11 hrs 30 min
· Sydney	16 hrs
· Nairobi	6 hrs 10 min
· New York	19 hrs
· Perth	11 hrs 15 min
· Sao Paulo	11 hrs 45 min
· Singapore	13 hrs 35 min



## GETTING AROUND

### By Taxi or Coach

Luxury air-conditioned coaches and shuttle buses will move delegates between the airport, hotels, the CTICC and their functions. Metered taxis are also available.

### By Train

Cape Town station is situated within walking distance of the Westin Grand South Africa Arabella Quays Hotel, and the functional Metro Rail system connects the city centre with the northern suburbs, southern suburbs and Cape Flats.

### By Bus

The new Integrated Rapid Transit (IRT) System offers international visitors a scheduled bus service between the city centre, the airport, and select suburbs in Cape Town. By consolidating existing rail, bus, minibus and metered taxi services, the IRT will provide an efficient and robust transport network. The first phase of transformative development will focus on offering a safe high-quality bus-based (Bus Rapid Transit) system that delivers fast, comfortable, and cost-effective urban mobility in the city centre with competitive prices. CCTV surveillance cameras and security personnel are available to ensure commuter's safety and security is prioritised. Infrastructure is wheelchair friendly. A staggered development will see the completion of the network in 2018, an initiative that will dramatically improve customer experience.

### MyCiTi bus service

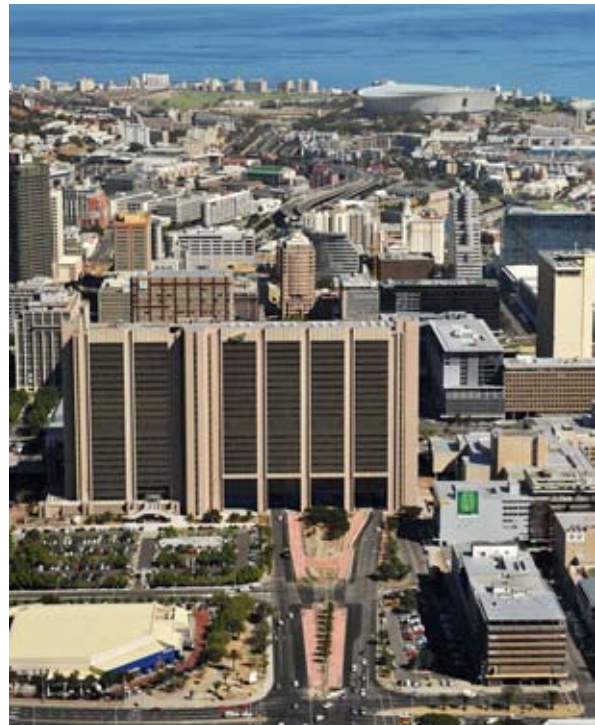
The MyCiTi airport-to-city service runs between the newly completed Cape Town International Airport and the Civic Centre bus stations via the N2 and Eastern Boulevard. This service will operate between 20 and 24 hours a day at a cost of R50,00 one way. It will depart every six to 30 minutes, depending on demand. The MyCiTi inner-city bus service provides convenient transport to hotels, accommodation nodes, restaurants, entertainment areas, parking areas, and places of interest. Each journey costs R8,00 and buses depart every 10 to 30 minutes and operate between 20 and 24 hours a day.

### Topless tours

This service visits the major attractions around the city and is a convenient way to experience Cape Town's many varied attractions. The bright red "Hop-on Hop-off" city sightseeing service comes complete with nine multilingual commentary channels, plus a "kiddie's" channel and is an ideal and convenient method of travelling to and viewing the most popular attractions in and around Cape Town. Tickets can be bought on board the bus or online by visiting [www.citysightseeing.co.za](http://www.citysightseeing.co.za) or from the Cape Town Tourism Visitor Information Centre in Burg Street.

### Bus charters

Should a tourist group want to visit any area that is not on a normal bus route, a bus or coach may be chartered to drive the group to and from the destination. This should be planned well in advance and information is available from [www.satsa.com](http://www.satsa.com)



## FAST FACTS

### Population

- The Western Cape holds a population of 5.2 million

### Climate

- The Cape boasts typical Mediterranean climate - warm summers and mild and cool wet winters.
- Summer temperatures range between 15 °C ( 59 °F) and 27 °C ( 80.6 °F )
- Winter temperature ranges between 7 °C (44.6 °F) at night and 18 °C (64.4 °F) by day.

### Water

- The regions superior water supply infrastructure guarantees some of the best water in the world
- Spring water is available bottled

### Time

- South African Time is set at GMT +2.
- There are no time zone differences within South Africa and there is no daylight saving system in summer.

### Language

- English is widely spoken and understood.
- Most South Africans are bilingual; Afrikaans and Xhosa are two official languages most spoken in the Western Cape

### Visas

- Visas are issued by the South African missions abroad and must be affixed in the applicant's passport before departing for South Africa.
- Visas are not issued on arrival at South African ports on entry.
- Many nationalities do not require a visa to enter South Africa, it is best to check with your travel agents if this is enquired.

### Currency

- Foreign currency can be exchanged at commercial banks and at various Bureaux de Change. The Rand is the official currency in South Africa.

### Banks

- Monday, Tuesday, Wednesday, Thursday and Friday banks typically open between 9am and 3pm
- On Saturdays opening hours are between 9am and 11am

### Driving

- An international driver's licence is required when driving around South Africa. Driving is on the left and speed limits are in kilometres.

### Electric Current

- 240 volts AC
- For small appliances, a plug adaptor may be needed for three pin sockets.

### Shopping Hours

- Monday to Sunday typically open between 9am - 5.30pm

### Medical Issues

#### Medical Organisation and control

The Medi-Clinic at the CTICC has a registered nurse on duty during operating hours.

There are two private emergency units within 5 minutes of the CTICC offering emergency medical care, i.e. Chris Barnard Netcare and Cape Town Medi-Clinic.

Cape Town CBD is served by METRO EMS ambulance service and three private ambulance services. They are Netcare 911, er24 and Life.

#### First aid facilities for attendees

Visitors to the CTICC can rest assured that our on-site Medi-Clinic is equipped to provide first-rate medical assistance to anyone who may require it.

#### Additional medical facilities in the city

The city is served by two state run level one trauma centres (Groote Schuur Hospital and Tygerberg Hospital). There are also 9 regional emergency centres in the city - the closest to the CTICC being New Somerset Hospital which has a 24 hour emergency centre run by qualified Emergency Physicians.

#### Communicable and tropical diseases management

Cape Town has no risk of tropical diseases. It is not a malaria area. In early 2010 a measles outbreak was identified in South Africa. The number of new cases diagnosed in Cape Town in the last few months is minimal. A national immunisation rollout for children under 16 is underway. There are no current vaccine recommendations for the general public (adults) and tourists.

#### Hygiene and environmental issues

Cape Town is a modern city with clean drinkable tap water.



## VISA REQUIREMENTS

### Visa Application

Visas are issued by the South African Department of Home Affairs. The Cape Town and Western Cape Convention Bureau is in no position to guarantee visas for congress delegates. We provide assistance for visa applications by issuing a letter confirming the conference and/or confirming that a particular delegate has registered for the conference.

Once the Department has been informed of the conference taking place, a blanket approval will be sent to all South African representatives abroad authorising them to issue visas to delegates, provided all the visa requirements are met. This procedure will facilitate the delegates when applying for their visas.

The applicant will be required to submit this letter of invitation along with other documentation (refer to South African Visa – [www.home-affairs.gov.za/visa](http://www.home-affairs.gov.za/visa)).

### Passport /Travel Document Holders Who Are Exempt from Visas for South Africa

The citizen who is a holder of a national passport (diplomatic, official and ordinary) / travel document of the foreign countries / territories / international organisations listed below are not required to hold a visa when reporting to an immigration officer at a South African port of entry, subject to the terms and conditions set out in this list, including inter alia the intended period of stay in the country.

1. The holder of a South African passport, travel document and document for travel purposes.

2. The citizen who is a holder of a national passport (diplomatic, official or ordinary) / travel document of the following countries / territories / international organisations is not required to hold a visa in respect of purposes for which a visitor's permit may be issued for an intended stay of 90 days or less and when in transit:

Argentina	Ecuador	Liechtenstein	Singapore
Australia	Finland	Luxemburg	Spain
Austria	France	Malta	St Vincent & the Grenadines
Belgium	Germany	Monaco	Sweden
Botswana	Greece	Netherlands	Switzerland
Brazil	Iceland	New Zealand	United Kingdom *
Canada	Israel	Norway	Uruguay
Chile	Italy	Paraguay	USA
Czech Republic	Jamaica	Portugal	Venezuela
Denmark	Japan	San Marino	

\*United Kingdom of Great Britain and Northern Ireland, British Islands Bailiwick of Guernsey and Jersey, Isle of Man and Virgin Islands and British Overseas Territories.

Note that a national of the following countries does require a visa: British Dependent Territories, including Anguilla, Bermuda, British Antarctic Territory, British Indian Ocean Territory, Cayman Islands, Falkland Islands, Gibraltar, Montserrat, Pitcairn, Henderson, St Helena, Ducie and Oeno Islands, the Sovereign Base Area of Akrotiri and Dhekelia and the Turks and Caicos Island.

3. The citizen who is a holder of a national passport (diplomatic, official and ordinary) / travel document of the following countries / territories / international organisations is not required to hold a visa in respect of purposes for which a visitor's permit may be issued for an intended stay of 30 days or less and when in transit:

Antigua and Barbuda	Malaysia
Barbados	Malawi
Belize	Maldives
Benin	Mauritius
Bolivia	Mozambique
Cape Verde	Namibia
Costa Rica	Peru
Cyprus	Poland
Gabon	Seychelles
Guyana	Slovak Republic
Hong Kong*	South Korea
Hungary	Swaziland
Jordan	Thailand
Lesotho	Turkey
Macau**	Zambia
* [only with regard to holders of Hong Kong British National Overseas passports and Hong Kong Special Administrative Region passports]	
** [only with regard to holders of Macau Special Administrative Region passports (MSAR)]	

All citizens of countries not listed above require visas to enter South Africa.

Kindly note the Visa requirements are valid as at the date of submission of the bid document and may change in the interim.



## SAFETY & SECURITY

### The Cape Town Partnership

The Cape Town Partnership is a private-public collaboration of key stakeholders, including the City of Cape Town, the South African Property Owners Association (SAPOA) and the Cape Town Regional Chamber of Commerce and Industry with the mandate to develop, promote and manage the Cape Town Central City as a place for all citizens.

This partnership between the public and private sectors was forged ten years ago when the stakeholders joined forces in a bid to solve the problems of urban degeneration, disinvestment and the social problems in the city.

Under the leadership of CE Andrew Boraine, the Cape Town Partnership is an independent non-profit organization (Section 21 company) governed by a Board of Directors drawn from a range of stakeholders whose combined expertise work towards the benefit of the Central City.

### The Central City Improvement District (CCID)

Arising out of the Cape Town Partnership, the Central City Improvement District is a private-public partnership formed in November, 2000 by the property owners within the central city to provide complementary services over and above what the City of Cape Town provides.

At the heart of the CCID's mandate is the vision to ensure that Cape Town is a safe, clean and caring city. The CCID also promotes the city for business and world-class events.

To date, thanks to the work of the CCID, the Central City is now a place where the people of Cape Town can work, live, relax and experience a unique, pleasant urban environment.

The formation of the CCID – which has become an internationally-acclaimed model of public-private partnership – was a significant event for Cape Town because it was the first time a major South African city had implemented a fully constituted, legally bound City Improvement District covering the core of the Central Business District.

The CCID works closely with its partners to offer safety and security, quality urban management and social development services to stakeholders in the Central City.

CCID safety and security measures include visible policing, reaction units, policing of traffic infringements, ATM fraud detection, regulation of informal trading, event security, public assistance, vehicle breakdown assistance and security forums.

CCID urban management consists of four precinct managers who monitor the streets and public spaces in Cape Town on a daily basis. The managers receive regular report-backs on defects within the precincts. They hold regular meetings with local authorities with the aim of developing urban management solutions.

The CCID provides a dedicated top-up cleansing service, making use of previously unemployed people, in the Central City. Streets and public spaces are kept clean and graffiti-free by 65 dedicated cleaners around the clock.

This team takes care of the general maintenance of the city – by ensuring that streets, sidewalks and drains are clean, that weeds are removed and that the streets are free of cigarette butts. They are also trained in reactive hot spot cleansing operations.

The CCID works together with various NGOs, such as the organization *Straatwerk*, on both urban management and social development projects.

The CCID's Social Development department focuses on assisting homeless people in the Central City as well as on alleviating poverty by supporting skills training and job creation projects. It works in partnership with NGOs and other organizations such as:

- *Straatwerk* – an NGO that employs previously homeless people and assists them in rebuilding their lives, on a daily basis. They are used for special projects such as graffiti removal, removal of posters, drain cleaning and any other cleaning projects.
- *The Haven, Homestead, Ons Plek and Home of Hope* – shelters for homeless people and children in the greater Cape Town area.

The CCID Social development department consists of three Field Workers and a dedicated Social Development Manager.



### Your Host City: A Safe City

Despite perceptions to the contrary, Cape Town is as safe as most international cities, and this is in no small measure due to the efforts of the Central City Improvement District (CCID).

One of the main drivers behind the establishment of the CCID in 2000 was to make Cape Town's Central City the safest in the country. The vision was to set up effective preventive and reactive security measures through highly visible police officers, mobile vehicles and a bicycle squad twenty four hours a day.

This public/private partnership collects more than R27 million a year from property owners in the city, half of which pays for extra security on the streets of Cape Town's CBD.

Altogether, 200 security officers keep the streets of the CBD safe, day and night, for all those who work in, live in or visit the city. The dedicated team of security managers and foot officers, who are highly visible, patrol the streets on a 24-hour basis.

#### Multi-lingual officers

All officers are fluent in English. The other languages spoken are Afrikaans and Xhosa.

A CCTV surveillance network, paid for by the City of Cape Town, assists in keeping crime at bay. In addition, Cape Town now also boasts a municipal police force. Three hundred and fifty officers have already been trained, 35 of whom are allocated to the central city specifically.

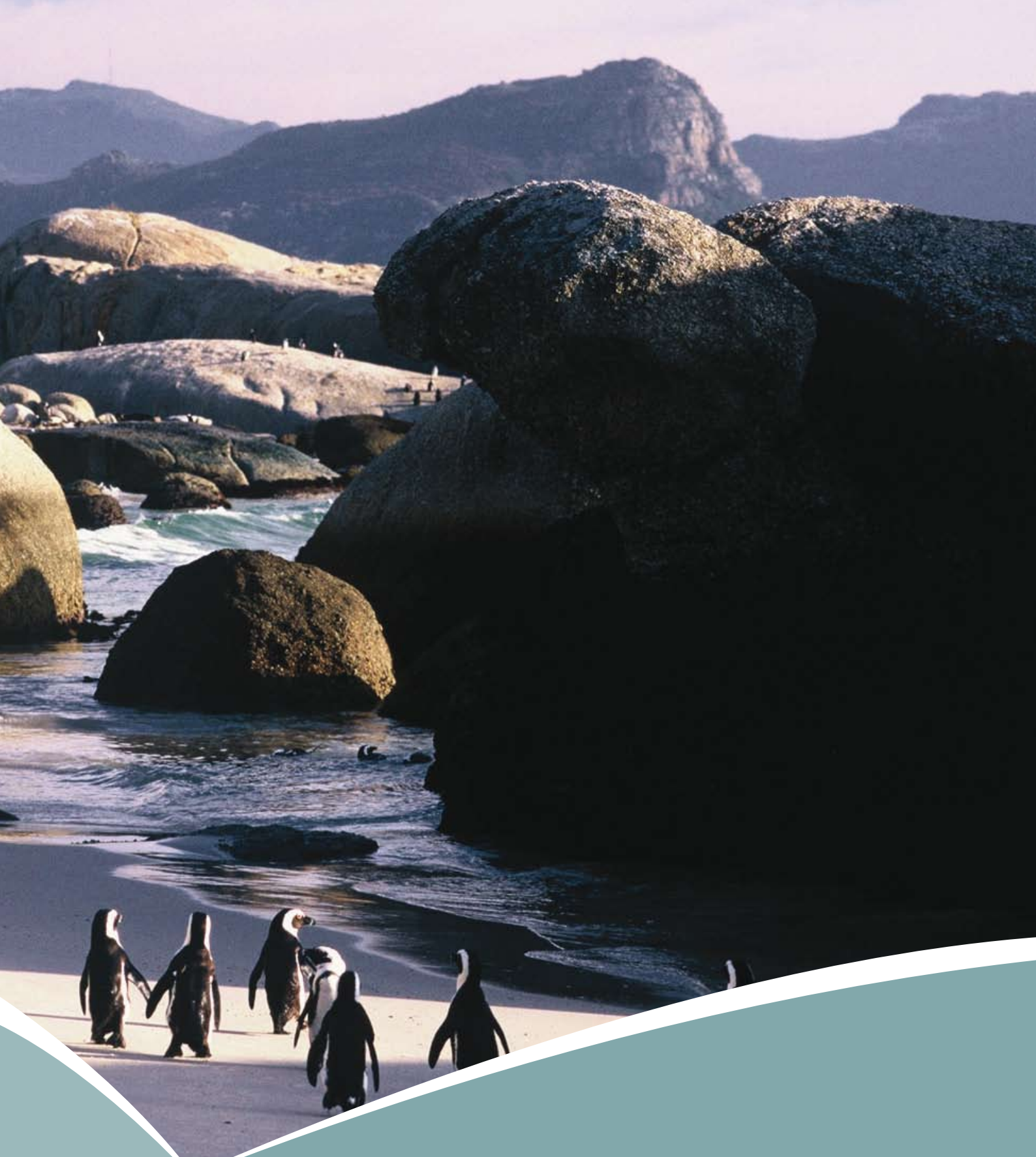
CCID security officers work in a close partnership with the private sector and all law enforcement agencies by communicating on a daily, weekly and monthly basis. The CCID officers work regularly with the SAPS in special operations related to illegal activities in problem buildings, illegal trading, fraud, drug trafficking and prostitution.

This unique partnership has seen a consistent decrease in the crime rate – and to date, since 2000, the CBD has experienced an astounding 85 percent decrease in crime.

A mobile Safety Kiosk, set up last year by the CCID Security Department, which provides visible security in a range of locations, has made a huge contribution to security in the city. The kiosk provides visible policing in key locations, events, hotspot areas and problematic locations.

The CCID Security Department is expanding the Safety Kiosk programme, with a second kiosk expected shortly and a planned expansion to five kiosks by June this year.





the conference



the conference  
I. accommodation

**ACCOMMODATION**

Cape Town’s reputation as a world-class conference destination extends to its first-class accommodation offering. The destination provides for a diversity of accommodation requirements with its wide-range selection of 2 to 5-star hotel accommodation, guesthouses, bed & breakfast options, backpacker accommodation and budget university residences. The city’s accommodation sector was tested most recently by the world’s biggest sporting spectacle, the 2010 FIFA World Cup™ and it proved itself up to the task. A total of 20 620 rooms are available across all categories of accommodation.



## HOTELS

Hotel Category	Distance (km) from CTICC	Area	Rooms
<b>5 Star Hotels</b>			
12 Apostles Hotel	17.5	Oudekraal	70
15 On Orange	2	Tamboerskloof	129
ASARA Wine Estate	60	Stellenbosch	36
Bantry Bay Luxury Suites	8	Bantry Bay	18
Cape Grace	0.5	V&A Waterfront	122
Cape Royale Hotel	1.7	Green Point	95
Cellars Hohenhort	18	Constantia Valley	53
Coral International Hotel	1	Bo Kaap	140
Crystal Towers	13.5	Century City	184
Dock House Hotel	1.2	V&A Waterfront	6
Ellerman House	8	Bantry Bay	16
Greenways Hotel	10	Claremont	16
Houtbay Manor	21	Hout Bay	20
Le Vendome	4.8	Sea Point	143
Mount Nelson	2.5	Tamboerskloof	206
One & Only Cape Town	0.8	V&A Waterfront	131
Peninsula All suites	8	Sea Point	110
Pepper Club Hotel	2	Central City CBD	210
Radisson Hotel	2.8	Granger Bay (V&A)	182
Radisson Hotel	21	Blaauwberg	144
Romney Park Luxury Suites	4.5	Green Point	30
Steenberg Hotel	25	Constantia Valley	25
Table Bay	1.5	V&A Waterfront	329
TAJ Hotel Cape Town	1.5	Central City	166
The Bay Hotel	12	Camps Bay	78
The Commodore	1.7	V&A Waterfront	236
Villa Belmonte Manor	4	Oranjezicht	15
Waterfront Village	1	V&A Waterfront	105
Westin Grand	On Site	Foreshore, CBD	483

Hotel Category	Distance (km) from CTICC	Area	Rooms
<b>4 Star Hotels</b>			
Adderley Hotel	1.5	Central City	28
Alphen Hotel	20	Constantia Valley	21
Ambassador	9	Bantry Bay	97
Best Western Cape Suites	6	Central City, CBD	123
Bickly Terrace	7	Sea Point	19
Calder Hotel	40	Fish Hoek	26
Camps Bay Resort	12	Camps Bay	40
Cape Heritage Hotel	2	City Centre	17
Cape Manor, Premier Hotel	5.5	Sea Point	120
Cape Milner	2	Central, CBD	57
Cape Quarters	1.7	De Waterkant	14
Cape Town Hollow	0.5	Central City, CBD	56
Cape Town Lodge	1.5	Central City, CBD	114
Capetonian	0.2	Foreshore, CBD	167
Chapmans Peak	22	Hout Bay	34
Circa	0.4	Foreshore	47
Colosseum, Protea Hotel	13.5	Century City	68
Constantia Uitsig Hotel	24	Constantia	16
Court Yard	16	Mowbray	70
De Noordhoek Hotel	27	Noordhoek	20
De Waterkant	1.7	De Waterkant	46
Devonvalley, Protea Hotel	62	Stellenbosch	38
Dolphin Beach, Protea Hotel	20	Blouberg Strand	38
Fairways Hotel	14	Camps Bay	5
Flat Rock Suites	1.7	Green Point	18
Fountains	0.8	Central City, CBD	270
Grand Daddy	1.2	Central City, CBD	33
Harbour Edge	0.2	Canal Waterfront	55
Hippo Boutique	3	Central City	20
Hollow on the square	0.4	Central City, CBD	56
Icon, Urban Hip Hotel	0.3	Foreshore, CBD	49
Island Club, Protea Hotel	13.5	Century City	23
Portswood Hotel	1.7	V&A Waterfront	103
President, Protea Hotel	8	Bantry Bay	349
Protea Hotel Dorp House Spa	64	Stellenbosch	27
Protea North Wharf	0.3	Foreshore, CBD	68
Quayside Apartments	1.7	Green Point	24
Simonstown Quayside	40	Simons Town	26
Southern Sun Cape Sun	1.2	Central City, CBD	368
Southern Sun Cullinan	0.1	Foreshore, CBD	410

## HOTELS

Southern Sun Newlands	13	Newlands	162
Southern Sun Waterfront	0.1	Foreshore, CBD	546
Spier Hotel	58	Stellenbosch	155
St. Georges Hotel	0.8	Central City, CBD	139
Strand Towers	1	Central City, CBD	242
Sunstay	10	Milnerton	80
The Bantry Bay Hotel	8	Bantry Bay	41
The Glen Boutique Hotel	6	Sea Point	11
The Hyde Apartments	6	Sea Point	36
The Rockwell	1.7	De Waterkant	25
The Townhouse	3	Central City, CBD	106
The Vineyard	17	Newlands	173
Upper Eastside	7	Woodstock	183
Urban Chic Boutique Hotel	6	Central City, CBD	20
V&A Waterfront	0.8	V&A Marina	20
Victoria & Alfred Hotel	0.8	V&A Waterfront	94
Victoria Junction, Protea Hotel	0.8	Green Point	172
Villa Via	72	Gordons Bay	90
Villazest Boutique Hotel	0.8	Green Point	7
VIP Icon Luxur y Apartments	0.3	Foreshore	45
Winchester Mansions	1.7	Sea Point	76
Zevenwacht	30	Kuilsriver	13

Holiday Inn Express	1	Central City, CBD	157
Hotel Graeme	1.7	Green Point	42
La Splendida	3	Mouille Point	24
Lady Hamilton	1.5	Central City, CBD	78
New Kings Hotel	8	Sea Point	42
Park Inn	1.5	Greenmarket Square	165
Pier Place, Protea Hotel	0.2	Central City, CBD	56
Protea Hotel Stellenbosch	60	Stellenbosch	176
Protea Hotel Tygervalley	18	Tygervalley	98
Saasveld Lodge	1.9	Gardens	45
Seapoint, Protea Hotel	5	Sea Point	123
Southern Right Hotel	40	Glencairn	9
Stellenbosch Country Hotel	64	Stellenbosch	53
Stellenbosch Hotel	66	Stellenbosch	27
Sugar Hotel & Spa	1.2	Green Point	7
The Don Beach Hotel	4	Sea Point	27
The Ritz	1.8	Sea Point	222
Tudor	1.5	Greenmarket Square	26

Hotel Category	Distance (km) from CTICC	Area	Rooms
<b>3 Star Hotels</b>			
Breakwater Lodge	1.7	V&A Waterfront	251
Cape Diamond Hotel	1.2	Central City, CBD	60
Cape Waters Hotel	1.3	Central City, CBD	15
Check in Hotel	1.9	Sea Point	70
City Lodge	0.5	V&A Waterfront	207
City Lodge, Grand West	14	Thornton	176
Daddy Long Legs	1.7	Central City, CBD	13
De Oude Werf	66	Stellenbosch	38
Southern Sun, De Waal, Garden Court	4	Gardens	136
East City - City Edge	2	Central City, CBD	166
Southern Sun, Eastern Boulevard, Garden Court	5	Central Cit y	292
Eendracht Hotel	64	Stellenbosch	12
Fire & Ice, Protea Hotel	5	Central City	189
Fritz Hotel	4	Gardens	13
Highlands Lodge	20	Durbanville	12

Hotel Category	Distance (km) from CTICC	Area	Rooms
<b>2 Star Hotels</b>			
Altona Lodge	1.3	Green Point	27
Kimberley Hotel	4	Central City, CBD	11
Sleep Easy	2	Green Point	39
Southern Sun, Stay Easy	13.5	Century City	205
Tulip Inn	1.2	Central City, CBD	86
			<b>13119</b>

# Hotel Guide

- 5 Star Hotels
- 4 Star Hotels
- 4 Star Hotels
- 3 Star Hotels



## Cape Town International Convention Centre

Convention Square, 1 Lower Long Street  
 Cape Town 8001, South Africa  
 Tel: +27 21 410 5000 Fax: +27 21 410 5000  
 Email: hotels@cticc.co.za  
 Website: www.cticc.co.za

HOTEL CATEGORY	AREA	PHYSICAL ADDRESS
<b>5 STAR HOTELS * * * * *</b>		
1	The Westin Cape Town	1 Lower Long Street, Convention Square, Cape Town
2	TAJ Hotel Cape Town	Cnr Whale and Church Road, Cape Town
3	One & Only Cape Town	Dock Road, V&A Waterfront, Cape Town
4	15 on Orange	Cnr Grey's Pass and Orange Street, Cape Town
5	Crystal Towers	Railto Road, Century City
6	Pepper Club Hotel	Cnr of Pepper and Loop Street
7	The Hilton City Centre Hotel	Buitengracht Street, Cape Town
8	Cape Grace	West Quay Rd, Waterfront
9	Table Bay	Quay 6 V&A Waterfront
10	Radisson Hotel	Beach Rd, Granger Bay, Cape Town
11	Mount Nelson	76 Orange Street, Cape Town
12	The Bay Hotel	69 Victoria Road, Camps Bay
13	Le Vendome	20 London Road, Seapoint
14	12 Apostles Hotel	Victoria Road, Oudekraal, Camps Bay
15	Peninsula All suites	313 Beach Road, Seapoint
16	Ellerman House	180 Kloof Road, Bantry Bay
17	Romney Park Luxury Suites	Cnr Hill Road and Romney Road, Greenpoint
18	Cape Royale Hotel	Greenpoint
19	Villa Belmonte Manor	Oranjezicht
20	Waterfront Village	V&A Waterfront
<b>4 STAR HOTELS * * * * *</b>		
21	The Vineyard	Colinton Road, Newlands
22	Mandela Rhodes	Central City
23	Portwood Hotel	Portwood Square, Portwood Road, Waterfront
24	The Commodore	Portwood Square, Portwood Road, Waterfront
25	Adderley Hotel	Adderley Street, Cape Town
26	Colosseum	Century Way, Century City
27	Victoria Junction	Cnr Somerset Road and Ebenezer Road, Cape Town
28	Seapoint Protea	Seapoint
29	The President	4 Alexander Road, Bantry Bay
30	Victoria & Alfred Hotel	On the Waterfront Pier Head, Cape Town
31	Capetonian	Pier Place, Heerengracht, Cape Town
32	Southern Sun Cullinan	1 Cullinan Street, Cape Town
33	Southern Sun Waterfront	1 Lower Buitengracht Road, Cape Town
34	Southern Sun Cape Sun	Strand Street, Cape Town
35	Winchester Mansions	221 Beach Road, Seapoint, Cape Town
36	The Ambassador	34 Victoria Road, Bantry Bay, Cape Town
37	The Cape Milner	2A Milner Road, Tamboerskloof, Cape Town
38	The Cape Town Lodge	101 Buitengracht Street, Cape Town
39	The Townhouse	60 Corporation Street, Cape Town
40	Hotel on St Georges	Riebeck Street, St Georges Mall, Cape Town
41	Protea North Wharf	Central City, CBD
42	The Fountains Hotel	1 Lower Bree Street, Cape Town
43	Strand Towers	1st Georges Mall, Cape Town
44	Cape Town Hollow	Cnr Strand and Loop Street, Cape Town
		88 Queen Victoria Street, Gardens, Cape Town

HOTEL CATEGORY	AREA	PHYSICAL ADDRESS
<b>4 STAR HOTELS * * * * *</b>		
45	Hollow on the Square	9 Ryk Tulbagh, Hans Strydom Ave, Cape Town
46	The Bantry Bay Luxury Suites	8 Alexander Road, Bantry Bay
47	Protea Hotel Island Club	Century City
48	Cape Heritage Hotel	90 Bree Street, Cape Town
49	Grand Daddy	38 Long Street, Cape Town
50	Southern Sun Newlands	7 Main Road, Newlands
51	Urban Chic Boutique Hotel	172 Long Street, Cnr Long and Pepper Street, Cape Town
52	Icon	Cnr Lower Long and Hans Strydom Street, Cape Town
53	Circa	15 Anton Anreth Arcade, Cape Town
54	De Waterkant	34B Napier Street, De Waterkant, Cape Town
55	V&A Waterfront	V&A Waterfront Dock Road, Cape Town
56	The Hyde (Apartments)	13 London Road, Seapoint
57	Lagoon Beach Hotel	Lagoon Gate Drive, Milnerfont
58	New Kings Hotel	94 Regent Road, Sea Point, Cape Town South
59	Harbour Bridge Hotel & Suites	Roggebaai Canal, Lower Long Street, Cape Town
60	VIP Icon	15 Anton Anreth Arcade, Cape Town
61	Mouille Point Village	93 Beach Road, Mouille Point, Cape Town
<b>3 STAR HOTELS * * * * *</b>		
62	Cape Castle	Seapoint
63	Best Western Caps Suites	Central City, CBD
64	Breakwater Lodge	Portwood Road, V&A Waterfront, Cape Town
65	Fire & Ice	198 Bree Street, Cape Town
66	The V&A City Lodge	Cnr Dock and Alfred Roads, Waterfront, Cape Town
67	Southern Sun E/Boulevard	Melbourne Street, Walmer Estate, Cape Town
68	Southern Sun De Waal	Mill Street, Gardens, Cape Town
69	The Cape Manor	1 Marias Road, Seapoint, Cape Town
70	The Ritz	Cnr Main and Chamberwell Road, Seapoint
71	Lady Hamilton	Central City, CBD
72	Inn on the Square	10 Green Market Square, Cape Town
73	Cape Diamond Hotel	Central City, CBD
74	Hotel Graeme	Greenpoint
75	Tudor	Greenmarket Square
76	Daddy Long Legs	153 Long Market Street, Cape Town
77	Holiday Inn Express	134 Long Street, Cape Town
		Cnr St Georges Mall and Church Street, Cape Town
<b>2 STAR HOTEL * * * * *</b>		
78	Tulip Inn	Central City, CBD
		Cnr Strand and Bree Street, Cape Town

## Cape Town International Convention Centre

For further information or if you would like to make a booking at one of the venues, please do not hesitate to contact us at:  
 Convention Square, 1 Lower Long Street, Cape Town 8001, South Africa  
 Tel: +27 21 410 5000 Fax: +27 21 410 5001  
 Email: hotels@cticc.co.za Website: www.cticc.co.za





# the conference II. the venue CTICC

Winner of the  
Rise Award for Organisational  
Achievement MPI, 2011



1



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4



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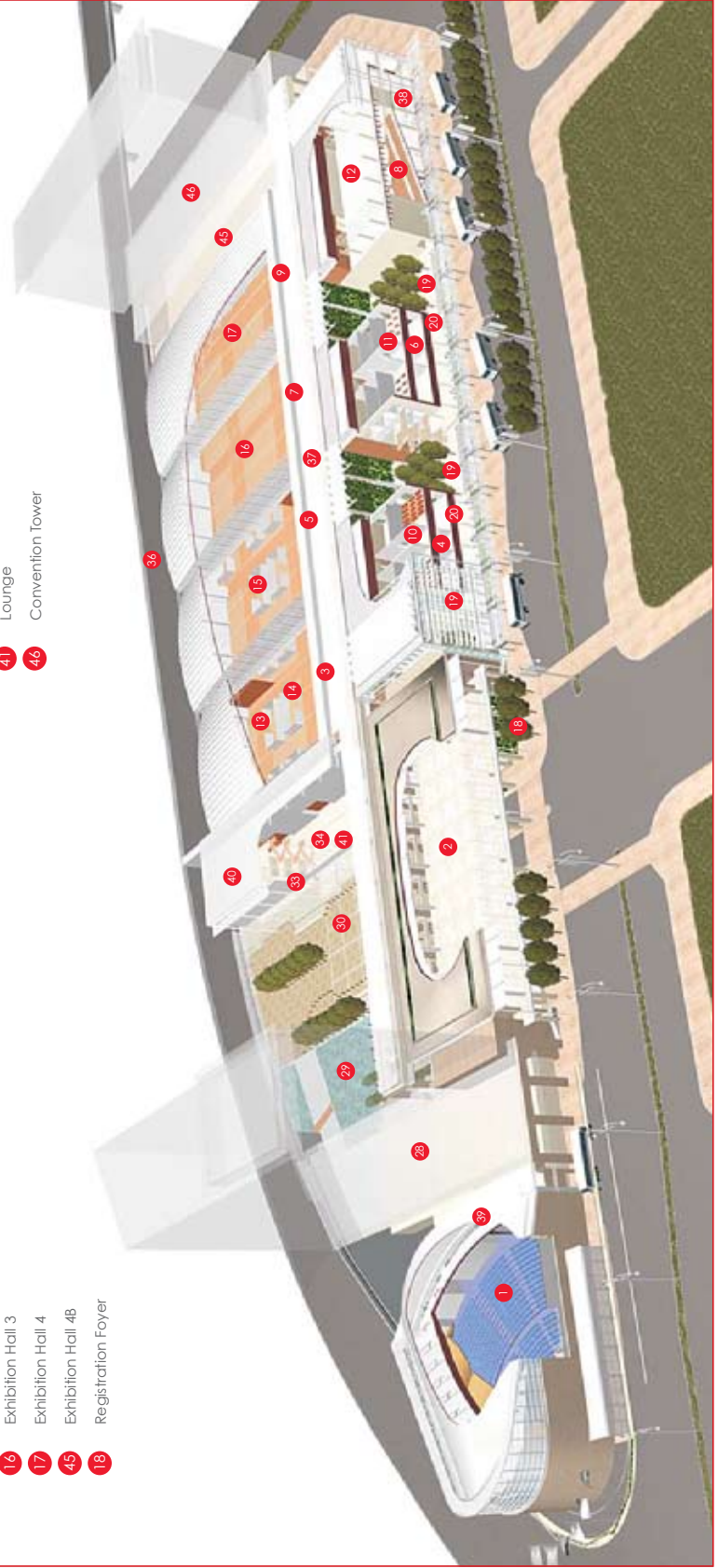
- 1. Conservatory
- 2. Ballroom
- 3. Auditorium 1
- 4. Exhibition Hall
- 5. Auditorium 2
- 6. Ballroom

## BIRD'S-EYE VIEW

- 1 Auditorium I
- 2 Ballroom
- 3 Boardroom
- 4 6 10 11 Meeting Rooms
- 8 Auditorium II
- 5 7 9 Meeting Suites
- 12 Roof Terrace Room
- 13 Exhibition Hall 1A
- 14 Exhibition Hall 1B
- 15 Exhibition Hall 2
- 16 Exhibition Hall 3
- 17 Exhibition Hall 4
- 45 Exhibition Hall 4B
- 18 Registration Foyer

- 19 Clivia, Jasminum and Strelitzia Conservatories
- 20 Jasminum and Strelitzia Restaurants
- 28 Westfin Grand Arabella Quays Cape Town
- 29 Canal Head & Ferry Terminal
- 30 Convention Square and Main Entrance
- 33 Business Centre and Coffee Shop
- 34 Main Foyer
- 36 Marshalling Yard
- 37 Gallery Walkway
- 38 Marimba Restaurant
- 39 Auditorium Foyer
- 40 Management Offices
- 41 Lounge
- 46 Convention Tower

STICC



## OVERVIEW OF THE VENUE

Situated on the outskirts of the Central Business District, the Cape Town International Convention Centre (CTICC) is close to the vibrant beat of the city's heart. At its official opening, President Thabo Mbeki called the development 'a symbol of hope, a symbol of our glorious past, a symbol of modernity and a symbol of future prosperity'. It is a notion that is as true today as it was then.

### Location and setting: a stunning environment

When you visit Cape Town, bring your camera. Table Mountain presides majestically over the entire city bowl, with landscapes as diverse as beaches and winelands just a short drive away.

Many of the city's landmarks – shops, buildings, cultural attractions – are a few minutes from the Cape Town International Convention Centre. The nearby V&A Waterfront, with its mesmerizing list of restaurants, boutiques, malls, and creative characters, remains the country's most visited venue. This is indeed a city that embraces its ancient and recent history, fusing it with a sense of cutting edge design, contemporary fashion, and social chic.

The CTICC has added to this vibrant space. Its arrival has resulted in the blossoming of the Foreshore precinct – land reclaimed from the Atlantic Ocean in the 1930s. The Foreshore now forms a lively link between the Central Business District (CBD) and the city's harbour. Hotel and infrastructure developments abound – and the CBD itself has been infused with a new sense of purpose. The CTICC is only a 20 minute drive from the Cape Town International Airport.

### The new centre of Cape Town

One of the city's most recent developments is the Roggebaai Canal, which provides a water-taxi route between the CTICC and the V&A Waterfront. With an embarkation point in the main court, Convention Square, the canal offers visitors a unique view of the city. And it's just one of the ways the Convention Centre's location makes for an unforgettable stay.

### Waking up in the Mother City

Delegates have access to 3 122 five-star rooms, 5 081 fourstar rooms and 2 445 three-star rooms, or an additional 1200 rooms in a range of elegant and affordable guesthouses and B&Bs. For the ultimate in luxury and convenience, our on-site hotel, the Westin Grand, offers 483 rooms and suites and provides delegates with direct access to the CTICC.

So, after a day spent undertaking constructive dialogue at the Cape Town International Convention Centre, all your guests or delegates can retire to exceptional accommodation, provided with all the necessary comforts and warm and friendly service to ensure that they wake up the next day refreshed and ready for action!

### Flexibility: the key to multi-use facilities

The Cape Town International Convention Centre is designed to meet the varied needs of its delegates and visitors. Its sub divisible, multi-use convention facilities – and dedicated exhibition area – create an environment that allows for any number of events and functions.

### A sublime sense of space

One of the outstanding features of the CTICC is its imposing, two-storey gallery that extends the full length of the centre. Move from one venue to the next, and you will soon notice that the design lends itself to a smooth flow and circulation of visitors. From major medical and scientific conventions hosting thousands of delegates, to consumer exhibitions and trade

shows, as well as intimate meetings and events, the CTICC accommodates them all.

### The Auditoria

The two auditoria, which offer excellent technological infrastructure and superb acoustics, provide tiered seating for large plenary sessions, lectures, product launches award evenings and theatre productions. Situated on opposite ends of the building, both auditoria can be utilized simultaneously while still allowing delegates breathing space. Design details such as writing tablets attached to the seats add a final quality touch. The sweeping space of Auditorium I seats 1500 guests, and is equipped with a large stage and screen, six interpreting booths, an orchestra pit and a projection room. Linked VIP dressing rooms comfortably accommodate speakers, or the cast of theatre productions. The auditorium's spacious foyer enables delegates to enjoy refreshments, register, network, or view conference-related exhibits with ease. A designated exterior smoking terrace leads off from the foyer.

Auditorium II seats 620 delegates and is also equipped with a stage, screen, six interpreting booths, and a projection room. This venue is ideally located off the Strelitzia Conservatory and can be accessed from Level 1 of the centre. The Conservatory is the ideal pause point between busy conference schedules - enjoy some refreshments, and relax.

From lectures to live jazz, the CTICC's auditoria remain consummate hosts.

### Exhibition Halls

The Cape Town International Convention Centre provides 11399m<sup>2</sup> of dedicated, column-free exhibition and trade show space. The exhibition halls are sub-divisible and can be configured into five separate venues for smaller exhibitions, banquets, special events or conferences.

### It's not called the Grand Ballroom for nothing

The magnificent, multi-functional 2000m<sup>2</sup> Grand Ballroom is delicately bathed in natural light. It can also be divided according to a 60-40 ratio by means of soundproof partitioning. And, although the aesthetics are designed to take full advantage of the view, motorised vertical blinds do allow for blackout. The venue is serviced from two dedicated kitchens situated on either side of the room. This allows for speed of service when the entire venue is in use. The 60-40 configuration would therefore see each individual room with its own kitchen.

### More room to move

The Roof Terrace Room situated on Level 2 has spectacular views of Table Mountain. Natural light flows into the room from three sides of the venue, and motorised blinds allow for blackout. The Roof Terrace Room includes a dedicated foyer and exterior terrace, making this prime space highly flexible. There are also four flexible Meeting Rooms, each accommodating up to 330 delegates. The Meeting Rooms are sub divisible and can be set up for a variety of seating configurations.

The twelve Meeting Suites are well equipped and vary in size, accommodating up to 25 delegates. Many of these suites are glass fronted, and overlook the bustle of the Exhibition Halls.

They double as private viewing boxes or VIP suites, broadcasting or pressrooms. These venues are most-often used as Speakers' Preparation rooms and Organizers' Offices. A diverse number of dedicated conservatories and landings complement the meeting requirements of event organisers.

The Convention Centre's two multifunctional restaurants are the Strelitzia and the Jasminum. Both are accessible from several venues and the exhibition halls and are adjacent to the Clivia, Strelitzia and Jasminum conservatories.

#### **More than just a striking façade**

The interior of the Cape Town International Convention Centre reflects the city beyond. Modern, tranquil, and welcoming, this floating space creates an atmosphere of 'African Zen'. Generous conservatories are flooded with natural light and surrounded by indigenous flora. These relaxing, less formal settings are perfect for viewing of exhibits, cocktails, light lunches, a meal on the run, or just a moment of quiet reflection in the course of a busy conference schedule.

The Registration Foyer is a spacious area dedicated to the efficient registration of large numbers of conference delegates. Ideally located off the Main Foyer on the ground floor, this flexible space can be easily adapted to suit particular needs. The CTICC's main foyer leads off Convention Square, a grand piazza that looks out over the Roggebaai Canal and the Westin Grand Hotel. Convention Square links the road network to the centre's walkways and parking areas as well as the Roggebaai Canal embarkation point.

#### **Future flexibility**

Since inception, the core mandate of the CTICC has been to contribute to economic growth and job creation, through attracting international meetings and events to Cape Town. In the eight years since it opened its doors, the centre has consistently realised this objective and demonstrated what can be achieved through the power of partnership between public and private enterprises.

After many years of planning and discussion, this response to growing global demand will now come in the form of a significant expansion of the CTICC over the next few years and the creation of an innovative and attractive convention precinct on the Cape Town foreshore which, it is envisaged will include convention, exhibition, office, retail, entertainment and medical facilities.

The new development will not only expand CTICC facilities but will also create a new development node linking it with Artscape and the Civic Centre, making it more accessible to the city's integrated transport system.

#### **The Art of conferencing**

Bold, distinctive artworks that express African and Cape essences ensure that the centre is not only technologically sophisticated but also aesthetically pleasing. The striking 28-metre wide and nearly 8-metre high relief sculpture in the Main Foyer, entitled Baobabs, Stormclouds, Animals and People, is collaboration between the late San artist Tuoi Stefaans Samcuia and award-winning artist Brett Murray. It reflects the rich diversity of South African culture and brings into focus the qualities that make Cape Town historically and culturally unique.

The second major artwork, Reservoir, is a vast two-piece sculpture by well-known local sculptor Gavin Younge. One portion comprises suspended vessel-like forms, woven from wire and metal strapping. The second piece consists of woven wooden boat hulls situated in the foyer of Auditorium I. Hidden speakers broadcast the life stories of people from Cape Town, South Africa, Africa and elsewhere in the world in a telling reflection of the region's cultural heritage.

#### **Access for the disabled**

The CTICC has been designed around its visitors, including the disabled. The complex features international standard wheelchair access, designated drop-off points and parking bays, toilets for the physically challenged and elevators with Braille inscription. In fact, in 2004, the centre hosted Access, an International Conference on Partnership in Disability, as well as the sixth General Assembly of the World Blind Union.

#### **Technology: at your fingertips**

The Cape Town International Convention Centre combines aesthetics with supreme functionality. The highly sophisticated IT network with its fibre optic backbone, includes some 2000 CAT5e data points located across the exhibition halls, meeting rooms and public spaces. This infrastructure is used to offer a host of technology services which include secure broadband internet. Every corner of the CTICC is also covered by separate wireless networks.

Remote control touch panels in certain venues allow event organisers to control light levels, blinds, and projection screens. Should a power failure occur, emergency back-up generators guarantee an uninterrupted power supply.

#### **CTICC Security**

The centre provides permanent security along the perimeter of the building and at major entrances and exits, as well as roaming security in public areas in the building. Our network of strategically located surveillance cameras throughout the facility and highly trained security offices ensure peace of mind throughout your conference.

Security at the CTICC is provided by an exclusive supplier which works in close co-operation with the City Police, VIP Protection Services and the Central Improvement District. Cape Town's central business district is one of the safest in the country due to the establishment of the Central Improvement District in November 2000. This private/public partnership provides a security force to the city thereby keeping our streets safe for visitors and residents.

#### **Service and quality: a great Cape tradition**

The staff at the Cape Town International Convention Centre are a committed team, aided by a sophisticated infrastructure, and cutting edge technology. The CTICC is supported by the qualified expertise of professional, preferred suppliers who complement the core services of the centre. These incorporate a full range of services from audiovisual and IT, to rigging and security.

The Cape Town International Convention Centre's catering division is managed by a team of talented, internationally trained chefs. They will help customise any menu you can imagine – and perhaps some you can't. Running the length of the centre, the kitchen facilities are the largest and most advanced in the Western Cape. Dedicated lifts from the kitchen to each venue allow for every event to be catered for with efficiency, flair and friendliness.

Delegates and visitors also have the option of visiting the CTICC's two informal restaurants, the Jasminum and Strelitzia, or the privately-owned Marimba Restaurant, a vibrant eatery offering a combination of African and world cuisine. At Marimba, guests can tune in to the vibrant beat of live jazz music, or take in the commanding city and mountain views from the outdoor terrace.

### Fully ISO Compliant

CTICC is the only convention centre in Africa to have had its work processes certified to the internationally recognised systems standards:

- ISO 9001 - Quality Management
- ISO 14001 - Environmental Management
- OHSAS 18001 - Occupational Health and Safety
- HACCP (Hazard Analysis and Critical Control Points) - Food Safety

### A Sustainable Centre

At the CTICC, we have long recognised that sustainable business success requires that organisations make sound environmental practices a strategic imperative. As such, the CTICC has a dedicated environmental task team that advises management on trends and issues in environmental management. CTICC is one of the first convention centres in Africa to obtain its ISO 14001 accreditation - the international standard for a sound environmental management system.

This 'green' commitment is nothing new to the CTICC. From the first day of construction, the centre has worked hard to minimise its environmental impact and the proposed expansion of the CTICC will build further on the centres reputation as a truly 'green' event destination.

Just some of the initiatives aimed at reducing our impact on the environment are:

- The use of reusable and recyclable products wherever possible
- Utilisation of biodegradable soaps and detergents
- Water conservation via dual-flushing toilets and automated drip system irrigation methods
- The extensive use of low voltage bulbs, fluorescent fixtures, and dimmer switches
- A primary closed circuit air-conditioning system with daily temperature selection adjusted according to the change in ambient external temperatures
- Movement detection sensors on the escalators
- Daily adjustment of sun louvres to maximise light and reduce the loss of heat.

### Greening your event

The CTICC is committed to working with conference and event organisers to ensure that delegates and guests also understand the need to minimise their impact on the environment. As such, the CTICC offers a range of 'green' event packages customised according to the environmental management requirements of our clients. Our 'green' team is able to assist you in planning and hosting an event that supports your organisation's environmental values, meets your sustainability objectives, and demonstrates your environmental commitment to those attending your event.

### Amenities

The CTICC is not simply about creating unforgettable moments and world-class experiences. It's also all about convenience. Whatever your day-to-day needs whilst running or attending a conference, the CTICC has them covered thanks to a variety of handy on-site facilities.

### Coffee Shop

Start the day with a fresh brew at Coffee on the Square, situated on the ground floor in the main foyer of the CTICC. Deliciously indulgent refreshments consisting of cakes, coffees, beverages and even light meals are available.

### Foreign Exchange Bureau

For all personal foreign exchange transactions, Imali Express offers a hassle-free service to all delegates and visitors to the CTICC wishing to purchase or sell foreign currency, with competitive rates and friendly, helpful consultants on hand to assist you.

### CTICC Business Service Centre

Since your normal work doesn't stop when you're organising, hosting or attending an event at the CTICC, business centre offers a number of business and secretarial services to keep you in touch with your business or clients. The business services available include: printing; photocopying; faxing; binding; laminating; typing; email and internet access; an international courier service; and even a short-term cell phone rental.

### Marimba Restaurant

This privately owned a-la-carte restaurant offers a delectable fusion of South African and cosmopolitan cuisine, as well as top-notch entertainment such as live music – essential for relaxation after a hard day's conferencing.

### Medi-Clinic

The health and safety of our guests is of the utmost importance to us, and visitors to the CTICC can rest assured that our onsite Medi-Clinic is equipped to provide first-rate medical assistance to anyone who may require it.

### Transport

Conveniently located in the business hub of the city, CTICC is your gateway to the Western Cape and affords you easy access to world renowned tourist attractions, business institutions, transport terminals and major road networks.

A full range of transport services is available to and from the CTICC, including:

*Taxis, buses or coaches* - Metered taxis, luxury air-conditioned coaches and shuttle buses regularly run between the airport, hotels, the city centre and most major tourist destinations. Car hire - the city boasts a plethora of car hire companies and services, with vehicles to suit every taste, preference or budget.

*Trains* - Cape Town Central Station is situated in the heart of the city, while an extensive rail system connects the city centre with the rest of the region and the greater Western Cape.

*Water Taxis* - The unique Roggebaai canal offers a relaxed, charming journey via water taxi to between the Victoria & Alfred Waterfront and the CTICC.

*On foot* - The centralised and compact nature of the city means that walking is often the transport mode of choice for visitors.

*On two wheels* - given the temperate climate and abundance of safe routes around the city, bicycles are fast becoming a very popular form of transport for visitors. As part of its commitment to minimising its carbon footprint, the CTICC encourages the use of this mode of transport and the proposed expansion will even include a dedicated bicycle hiring facility.

### Conferences hosted at the CTICC

- Gartner Symposium/ ITxpo hosted annually since 2006, 1200 delegates
- Investing In African Mining Conference Indaba hosted annually since 2004, 4000 delegates
- World Economic Forum on Africa hosted annually from 2005 to 2009, 800 delegates
- 19th World Diabetes Congress 2006, 12300 delegates
- 118th Inter-Parliamentary Union Assembly 2008, 2000 delegates
- World Congress of Anaesthesiologists 2008, 5500 delegates
- 5th IAS Conference On HIV Pathogenesis Treatment & Prevention 2009, 5900 delegates
- 19th FIGO World Congress of Gynecology & Obstetrics, 2009, 7000 delegates
- Aviation Security World Conference - International Air Transport Association 2009, 600 delegates
- Final Draw for the 2010 FIFA World Cup South Africa (tm), 2000 delegates
- International Conference on Software Engineering 2010, 1000 delegates
- Institute of Electrical and Electronics Engineers Communications Society 2010, 1500 delegates
- 13th World Congress on Medical Informatics 2010, 2000 delegates
- 10th World Congress of Nuclear Medicine 2010, 3000 delegates
- Cape Town 2010: The 3rd Lausanne Congress on World Evangelization, 5000 delegates

### Conferences to be hosted at the CTICC

#### 2011

- 62nd International Astronautical Congress, 2000 delegates
- World Veterinary Congress 2011, 3000 delegates
- World Congress of The World Federation for Mental Health 2011, 800 delegates
- Congress of the World Federation of Interventional and Therapeutic Neuroradiology, 1000 delegates

#### 2012

- International Congress Of Psychology 2012, 6000 delegates
- International Academy Of Pathology 2012, 1500 delegates
- International Dairy Federation World Dairy Summit, 1500 delegates
- Congress of World Association for Infant Mental Health 2012 (WAIMH), 600 delegates
- World Congress of Veterinary Anaesthesia 2012, 800 delegates

#### 2013

- World Congress of Paediatric Cardiology and Cardiac Surgery 2013, 3000 delegates
- International Federation of Dental Hygienist 2013, 1000 delegates
- AAGL International Conference of Minimally Invasive Surgery 2013, 600 delegates
- Control of Influenza VIII Conference, 1600 Delegates
- World Congress of Paediatric Infectious Diseases 2013, 2500 delegates

#### 2014

- International Association for Dental Research (IADR), 3750 delegates
- 17th IUPHAR World Congress Of Basic And Clinical Pharmacology, 5000 delegates
- 19th World Congress of the International Federation of Automatic Control -IFAC-, 3000 delegates
- International Association Of Child And Adolescent Psychiatry And Allied Professions 2014, 2000 delegates
- Congress of the International Society of University Colon and Rectal Surgeons 2013, 1000 delegates
- World Small Animal Veterinary Conference 2014, 4000 delegates
- 4th UNI Global Union Congress 2014, 4000 delegates

#### 2015

- World Congress of Nephrology 2015, 3500 delegates
- International World Congress of the Labour and Employment Relations Association 2015, 1000 delegates
- World Veterinary Poultry Congress 2015, 1000 delegates
- IEA International Research Conference 2015, 500 delegates

#### 2016

- International Conference on Emergency Medicine (ICEM) 2016, 1500 delegates
- International Radiation Protection Association (IRPA) 2016, 1500 delegates
- 35th International Geological Congress 2016, 10 000 delegates
- 9th IFEA – World Congress of Endodontics, 1500 delegates



A close-up portrait of a young Black woman with a joyful expression. She is wearing a large, voluminous headpiece made of bright pink feathers. Her face is adorned with white body paint, including a large floral design on her forehead and smaller floral motifs on her cheeks. She is wearing large, silver hoop earrings and has her hand resting near her chin. The background is a soft, out-of-focus warm tone. The word 'moyo' is written in a white, lowercase, handwritten-style font across the top of the image, partially overlapping the feathers.

moyo

the conference  
III. social programme

## SOCIAL PROGRAMME

### Opening Ceremony & Welcome Reception Molweni! Welcome! Welkom!

The Congress will be opened in true South African tradition. Cape Town's Mayor or the Western Cape Premier to deliver the official opening address at the CTICC. Thereafter guests will be entertained by cultural artists representing the rich diversity of the South African rainbow nation. The Welcome Reception will be hosted in the exhibition area. This is the time to mingle, to meet new friends and greet old acquaintances. The ambience, music, food and wine will welcome delegates to the flavour and spirit of Africa!



South Africa is world renowned for its diversity and Cape Town offers you a variety of options whether it is indoor or outdoor to experience this. The city is well equipped with venues to host the required size of events for the social programme. The chosen venues and the accompanied entertainment will be based on South African ethnic and cultural experiences both traditional and modern providing the delegate with an unforgettable experience. Below is a taste of the possible experiences.

**Dinner in the Winelands**

Arguably some of the best wines in the world are produced in the Cape Winelands. Steeped in history and heritage these wine estates offer the perfect backdrop to host groups of different sizes. Events can be customized to suit the requirements of the group.



### Cultural Evening at Moyo Restaurant

Located on the Spier Wine Estate in Stellenbosch, delegates will experience a truly unique modern sophisticated African evening at the Moyo Restaurant. Coal fires will abound with the best seafood to a wide range of meats being cooked the traditional South African way, plus "potjiekos" and other delicacies.



## Rainbow Nation Street Party - Congress Celebrations

This evening, we journey into the heart of Cape Town and see what surprises are in store for us!

All of a sudden amidst the quiet darkness a group of entertainers appear with effervescent spirits reflected in their painted faces, and a sense of joyous movement.

With their singing and dancing they lead us into a carnival of colour, culture and music. With a fusion of music, dance, moods, colours and unique ethnic foods and dress, we introduce you to the powerful and intriguing cultures of Cape Town's People.

On the edges of a market square are stalls, vendors, bistros, restaurants each depicting the culture and traditions of this vibrant city. Try the delicious meals from Cape Malay Curries to Traditional African Grills and Afrikaaner Deserts. Feel free to move from vendor to stall at your leisure sampling everything on offer. Informal seating will be set out and guests will either be able to sit down at café style chairs and tables, or wooden benches and tables.

Evening entertainment will be provided by street performer. Delegates can gather around the square to enjoy the Cape Malay minstrels, traditional dancers and musicians. All the bands will then join together so you can dance and celebrate the discovery of our Mother City with its diverse culture!!



Welcome Reception at the CTICC



Reception Dinner on Table Mountain



Gala Dinner at Kirstenbosch Botanical Gardens, the Castle or Groote Schuur Presidential Estate





day tours

## CAPE TOWN DAY TOUR OPTIONS

### Panoramic Cape Town City Tour

**Duration: 4 hours**

See the highlights of Cape Town, start with its history with a visit to the Castle, the oldest building in South Africa. Enjoy the Cape Malay quarter and its rich musical heritage. View majestic Houses of Parliament. Drive along Adderley Street, the lively centre of town, past the historic Groote Kerk – literally meaning Big Church – which first opened its doors in January 1704, and St. George’s Cathedral, the Anglican Diocese of Nobel peace laureate Archbishop Desmond Tutu. The City Hall is in Darling Street, opposite the Grand Parade. At the South African Museum, the oldest and largest museum in the country, you can visit a fossil gallery that traces the evolution of life. Wander through the four-story exhibition hall dominated by the huge suspended skeleton of a blue whale. See specimens of rock art and enjoy the interactive Sunlit Sea Exhibition.



### Optional: Shopping at the Victoria&Alfred Waterfront

There are so many ways to while away the hours – shopping, movies, a trip to the Two Oceans Aquarium, festivals, concerts, expos and live entertainment. Set in the heart of a working harbour, you can watch the catch of the day being offloaded, glimpse the famous Cape Fur Seals basking in the sun and experience the vitality of life on the open seas. There are also over 80 restaurants and taverns to choose from. With more than 450 stores, trading seven days a week until 9pm, this top fashion destination plays host to world-famous brands, including Proudly South African brands. Don’t forget to visit the Waterfront Craft Market and Wellness Centre to pick up some exquisite local art, crafts and artifacts.



### Cape Town & Table Mountain

**Duration: 5 hours**

A cable car ride to top of Table Mountain, a World Heritage Site, is a highlight of any Cape Town visit. The cableway takes you to the summit in under ten minutes whilst rotating gondolas ensure that visitors enjoy a 360 degree view of Cape Town and Table Bay. Visitors can stroll along 2km of pathways and enjoy magnificent views from over 12 viewing sites and decks. Facilities on the mountain include a self-service restaurant, bistro, and a shop selling gifts and curios.



### Cape Point

**Duration: 8 hours**

Drive along the breathtaking coast to Cape Point, the most southern tip of the Cape Peninsula via Chapman’s Peak. Take the funicular to the old lighthouse overlooking this wild coast. The drive there passes steep mountains, secluded coves and stunning scenery, beaches, as well as villages and fishing communities. The Cape of Good Hope section of the Table Mountain National Park’s flora is something to behold, with its fynbos species found nowhere else in the world. Here you can see a variety of wildlife that includes baboons, rhebok, Cape Mountain zebra, bontebok and the elusive eland. The reserve is also one of the world’s largest breeding grounds for tortoises. Following the coastline along False Bay, return to Cape Town by way of the Simon’s Town naval base and stop at Boulders Beach to view African penguins.



### Groot Constantia Wine Tour

En-route, visit Groot Constantia, the area’s oldest wine estate with its grand Cape Dutch homestead. A few minutes drive from the city centre, the breathtaking beauty of the valley and vineyards are unique in a modern cosmopolitan environment, preserving the cultural and historical heritage of the Cape’s oldest wine area. Experiencing a tasting tour of premium wines is a must.



## DAY TOUR - OUTDOOR/ACTIVE

### Power Walking and Jogging

Start your day the healthy way with an early morning power walk or jog around some of the most amazing outdoor scenic areas close to the City of Cape Town. This is a great way for conference groups to have an energizing experience of Cape Town's beauty!

Many routes & grades are available. These are some of the most popular:



### Chapman's Peak

Breathe in the fresh sea air and enjoy the views over Hout Bay as you walk the winding paths at the bottom of the rugged mountain range of Chapman's Peak.

### Lower Slopes of Table Mountain/ Lions Head

Enjoy the sweeping vistas of the city below you as you walk the slopes of this iconic tourist destination.



### Atlantic Seaboard

A gentle walk with slight inclines along the awesome Atlantic Seaboard. Trail runs can be arranged for the fitter members of the group. POA

Duration: 45 minutes to an hour depending on route and fitness levels.



### Canal Kayak

Take an early morning paddle along our own little stretch of Venice! The canal meanders between the Convention Centre and the One and Only Hotel in the Waterfront and is flanked by beautiful buildings and flows under interesting bridges. A kayaking trip along this waterway is a unique experience right in the heart of the city!



### Hike Table Mountain

There are dozens of spectacular hiking routes on Table Mountain ranging from an easy wander across the Table Top to a challenging summit hike.



## DAY TOURS - OUTDOOR ACTIVE

### Table Mountain Abseil

Abseil off the worlds' highest natural commercial abseil on Table Mountain. Dare to step from an amazing 1000 meters into a 112 meter abseil! Just you, a rope and spectacular views. After the abseil you take a guided walk back to the top of the mountain.



### Surf Lessons

Surfers will teach clients how to catch that "ultimate wave." Come join us for a Cape Town surf adventure, dedicated to all surfers' young, old, beginner or advanced. Experience the great surf South Africa has to offer, with the most beautiful amazing landscapes, crystal blue water and sandy white beaches. Surf lessons include water safety, beach introduction and the ABC of surfing. All equipment is supplied (surfboard, wetsuit, leash) and we will have you standing up in no time!



### Sandboarding

Sand boarding in the Atlantis Dunes is a 45min drive from the centre of town and the trip would be 2 hours in duration, which includes walk-in and walk-out time from the Dunes.

Includes: Sand boarding equipment, Beach Umbrella's (shade cover), permit fee, instructor, refreshments and facilitation.



### Penguin Paddle

Launch into the cool, clear, sparkling water of the Atlantic Ocean, feel the spray of the salt water dripping off the end of your paddle as you weave your way through the rocky pools and outcrops of Boulders Beach. As the sun warms your shoulders a penguin skims the water below you, diving and dancing in the waves.

Using stable, easy to paddle two man kayaks we will explore the crystal waterways of this fascinating Penguin colony. After donning your lifejacket you will be guided by an Adventure Works instructor to view the penguins waddle over the rocks and gliding through the water.

Sea kayaking is safe and easy. This is a unique interactive experience in a very popular area. The trip can be run in one hour if there are time constraints. Large groups can be rotated to help reduce costs. Call us for details.





pre and post tours



- 1. Durban Beachfront
- 2. Drakensberg
- 3. Cosmopolitan Vibe
- 4. Lion, One of Big 5 of South Africa
- 5. Kruger National Park
- 6. Zulu Dancers

## PRE AND POST TOURS

South Africa is a long-haul destination for most international delegates. As such it makes sense to combine a trip to South Africa with a visit to one or more of the magnificent destinations that are on offer. From spectacular beaches to superb wildlife experiences, from deserts to one of the most stunning waterfalls in the world, Africa beckons with all that is great and wonderful. Here is a small sample of tours that will be on offer. The organisers will also tailor-make itineraries on request and collaborate closely with delegates in creating unique and special experiences.

### The Garden Route and Eastern Cape

This tour traditionally commences in either Port Elizabeth or Cape Town and works equally well in either direction. The tour visits the famed Garden Route, with a dramatic and spectacular coastline of cliffs interspersed with endless golden beaches, huge natural lagoons, and thick indigenous coastal forests. Inland there are mountain passes and desert scenery and the famed Cango caves, as well as the Addo Elephant National Park with its large elephant herds. The tour usually lasts three nights and four days, and it is also possible to do this, and indeed any other tour, as a self drive. There are also a variety of luxury game lodges to choose from.



### Kruger National Park and Mpumalanga

There are direct flights between Cape Town and Kruger International airport on the edge of Kruger Park. Alternatively, main tours commence and end in Johannesburg, which is a major hub for many international flights. Standard tours visit the highlights of the eastern escarpment with its waterfalls and canyons, rich mining history and dramatic scenery. The tours then lead on to the world-renowned Kruger National Park, which exposes travellers to the very best that Africa has to offer in terms of wildlife experiences. Stays can either be in National Park's accommodation within the park, or at the luxurious private lodges situated in the private reserves that adjoin the Kruger. Both experiences are unique and infinitely rewarding, and last from three days upwards.



### Northern KwaZulu-Natal

This tour commences and ends in Durban. The tour encompasses the great park of Hluhluwe-Umfolozo with the world's greatest concentration of white and black rhino, as well as being home to the big five. Then there is a visit to a traditional village to experience the history and rich tapestry of culture of the proud Zulu nation. There is also a visit to the World Heritage site of iSmangaliso Wetland park, whilst in Durban there is a visit to the Sharks Board and to the Ushaka Marine World.



### Namibian Spectacular

Namibia is a country of superlatives, from the mighty Fish River canyon to the highest dunes in the world near Sossusvlei, from cosmopolitan cities like Swakopmund and Windhoek to extraordinary national parks like Etosha. This is a land of splendid contrasts, where the overall impression is of vast open spaces and an endless African sky. Tours are available ex Cape Town, Johannesburg or Windhoek and the average duration is 7-10 days.



### Botswana's Okavango Delta

Possibly the finest scenery for wildlife in Africa. Pristine and primeval Africa is offset by superb private lodges where you can experience the best of the African wilderness. Any trip to the Okavango is unforgettable and life-changing. Packages depart Johannesburg and Cape Town and normally are a minimum of three days, although travellers can extend to spend time at a number of distinctly different lodges. The Okavango is a vast wetland in the Kalahari Desert where the desert is transformed into a wildlife paradise, and as such water-based and land packages make for a unique blend of experiences.





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- 1. Drakenstein, Stellenbosch
- 2. Pezula Golf Course, Knysna
- 3. Kleingenot, Franschhoek

- 4. Whale, Hermanus
- 5. Boulders Beach Penguins
- 6. Postberg, West Coast

### Victoria Falls

The Victoria Falls or Mosi-oa-Tunya (the Mist that Thunders) is a waterfall located in southern Africa on the Zambezi River between the countries of Zambia and Zimbabwe. The falls are some of the largest in the world. The Victoria Falls are considered by some to be among the Seven Natural Wonders of the World. David Livingstone, the Scottish missionary and explorer, is believed to have been the first European recorded to view the Victoria Falls. For a considerable distance above the falls, the Zambezi flows over a level sheet of basalt, in a shallow valley bounded by low and distant sandstone hills. The river's course is dotted with numerous tree-covered islands, which increase in number as the river approaches the falls. There are no mountains, escarpments, or deep valleys which might be expected to create a waterfall, only flat plateau extending hundreds of kilometres in all directions. The falls are formed as the full width of the river plummets in a single vertical drop into a transverse chasm 1708 meters (5604 ft) wide, carved by its waters along a fracture zone in the basalt plateau. Victoria Falls is roughly thrice the height of North America's Niagara Falls and well over twice the width of its Horseshoe Falls. In height and width Victoria Falls is rivalled only by South America's Iguazu Falls.



### Tropical Paradises

South Africans have known for many years of the most wonderful tropical island destinations on their doorstep, enough to make the Caribbean or Pacific quite ordinary. These special island destinations are just a flight away from South Africa. Whether it's the stunning Seychelles with its wonderful beaches or magical Mauritius with its pampered five star luxury or the outdoor adventure and French-cuisine of Reunion with its active volcano, to the underwater coral reefs of the Bazaruto archipelago in Mozambique, all are easily in reach of South Africa as affordable and extraordinary tropical getaways. Packages can be tailor-made to suit budget and length of stay.



### Stopovers en route

Many international flights pass through the gateway of Johannesburg. This is a city that should not be missed as a stopover package en route to Cape Town. A wide variety of tours and excursions are possible and these include cultural tours to the township of Soweto, to the Apartheid Museum and Constitution Hill to relive South Africa's recent political history, to Gold Reef City for a replica mining village of early Johannesburg, a city tour to experience the enormous cultural and architectural richness of the city, a visit to the Rhino and Lion Reserve north of the city or the De Wildt Cheetah rehabilitation Centre, the Elephant Sanctuary to get up close and personal with elephants including a ride on the back of an elephant, Sun City with its Las Vegas feel and great Pilanesberg National Park, or a tour of Pretoria and the Cullinan diamond mine. Johannesburg is a destination in its own right, cosmopolitan and up beat. Do not miss it.



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BestCities destinations have international recognition, a rich historical and cultural depth, as well as a high standard of living. All of these friendly, English-speaking cities are known for comfort, cleanliness and safety. They are vibrant destinations that feature great natural beauty, striking waterfronts, major tourist attractions, lively arts scenes, first-rate hotels, fine dining, and world-class shopping.

**Easy Access**

Delegates have easy access to all BestCities destinations from major international airports. Our airports are all conveniently located to the city centres. The destinations are geographically diverse, yet equal in their ability to offer congress delegates a variety of interesting and exciting activities. All eight cities are easy to get around in with most major attractions, hotels, restaurants, and meeting venues just a short walk from each other.

**World-class facilities**

BestCities destinations all have state-of-the-art convention facilities, many of which are surrounded by at least 10 000 hotel rooms. Most city's amenities are within walking distance complemented by quick, and safe public transportation systems.



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We look forward to welcoming you to Cape Town!

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